



Washington County Supportive Housing Services

SHS Updates

| August 13, 2021

Department of Housing Services

co.washington.or.us



Agenda



- SHS program update
- Building Washington County's system of care
- Housing Case Management Services
- Shelter programs
- Trainings
- Questions



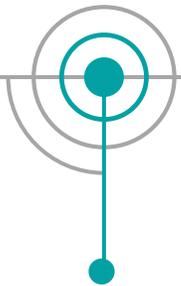
SHS program implementation



- Provider network announced
- Contracts for services prepared and programs launched
- Community Connect modernization

- HPAC expanded
- First Quarterly Report

April

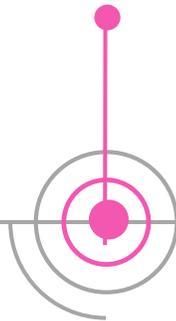


- Local Implementation Plan approved
- SHS procurement process released

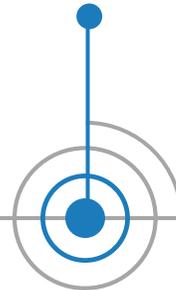
May



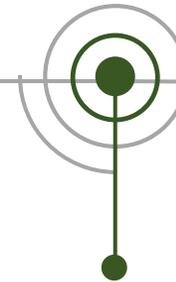
June



July
FY21-22

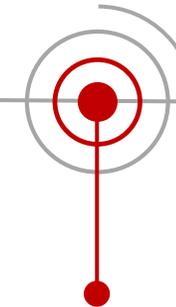


August

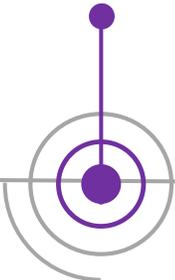


- Case manager and system of care trainings
- Community Connect refined
- Tri-County capacity building program launched
- Winter Shelter/Shelter preparation

September



October





Service provider network expanded



Community-based organizations will provide supportive housing services:

- **Emergency and bridge shelter programs**
- **Housing navigation, case management, and retention**
- Supportive housing and transitional housing programs
- Peer supports, employment supports, disability benefits, and more
- Integrated services in partner systems: housing navigators



Community Connect Modernized



A restructured Coordinated Entry system will help connect more people to services efficiently and effectively:

- More trained assessors
- Many doors for referral
- Phased and streamlined assessment





Community Connect Modernized





Housing HCMS and Partners



Up to 40 new housing case managers to house 500 households experiencing prolonged homelessness

Most contracts have been signed.

Partner organizations will include:

- Bienestar
- Bridges to Change
- Centro Cultural
- Community Action
- Easter Seals of Oregon
- Family Promise T. Valley
- Good Neighbor Center
- HomePlate Youth Services
- IRCO
- JOIN
- Open Door Housing Works
- Project Homeless Connect
- Sequoia Mental Health
- Urban League
- and more...



New Rent Assistance Tools



Expanded rent assistance tools will help achieve Housing First programming:

New:

- RLRA “Arla”
- Barrier buster and move-in funds

Leveraged:

- RRH
- EHV, Mainstream, Metro 300 and Shelter Plus Care



Bridge Shelters and Partners

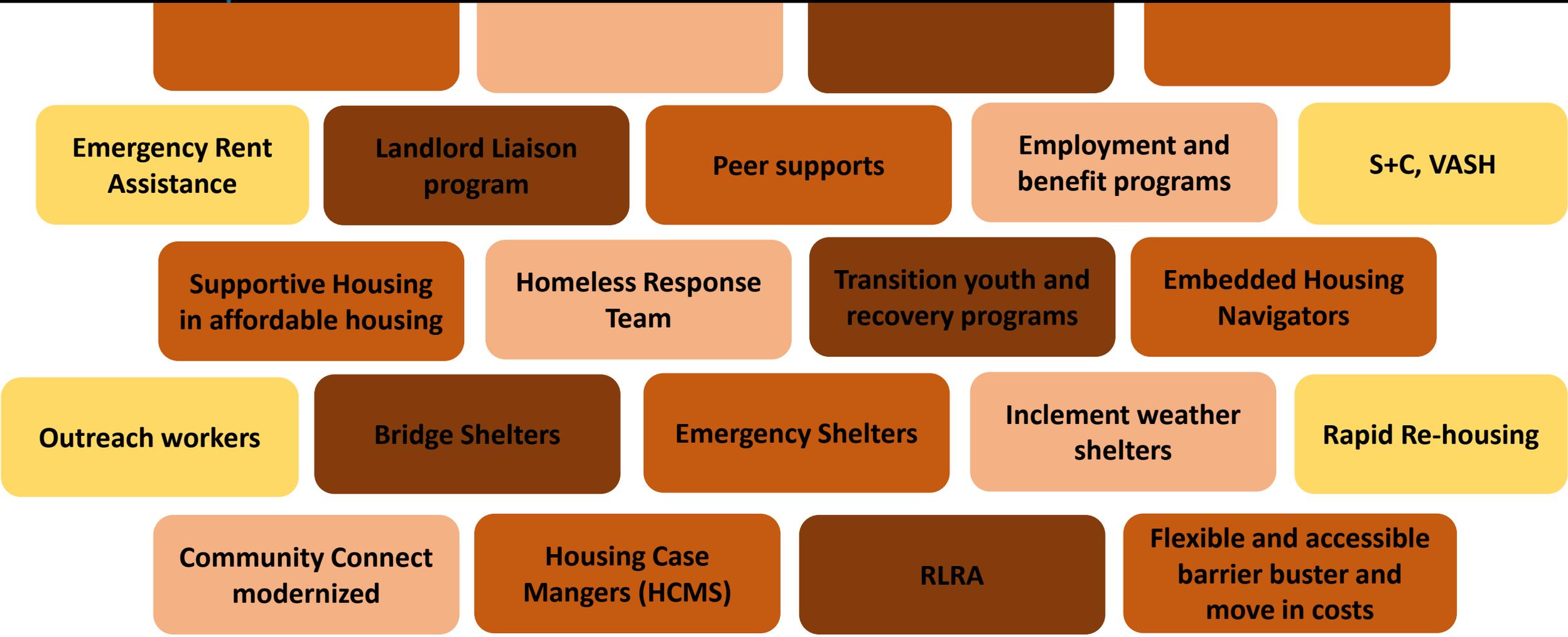


Temporary non-congregate shelter will serve households referred to HCMS working toward supportive housing.

- Good Neighbor Center operating at Aloha Inn
- Greater Good Northwest operating at Econolodge
- Both programs supported by Urban League and Bienestar Housing Case Managers
- Referral through Community Connect for HCMS clients



Building a system of care





SHS Shelter Programs



Types of shelter programs to create a county shelter system that meets emergency sheltering needs

- Winter Shelter
- Year-round emergency shelter
- Inclement Weather
- Bridge Shelter – Non-congregate
- Population Specific Shelter



Goal: 250 year-round beds | Year 1: 150 winter shelter beds



SHS Shelter Programs



Year-round Emergency Shelter

- Permanent 24-hour shelter centers
- Opportunity to co-locate services, service hubs
- SHS program to fund operations, some capital improvements
- County to partner with cities and service providers
- Seeking 4-5 locations across the County

Next Steps:

- Search for viable year-round buildings suited for shelters
- Operators will be selected from qualified SHS supplier list, in partnership with city or building owner



Potential shelter sites



These sites have been identified for potential shelter programs:

- PHC at Sunrise Church (winter – 40 beds?)
- Just Compassion in Tigard (winter – 20)
- Beaverton Community Center (winter - 30)
- Salvation Army Hillsboro Thrift store (winter – 40 beds?)
- Salvation Army's Oak Street in Hillsboro (inclement weather)
- Others?
- Others?





SHS Shelter Programs



24hr and Overnight Cooling Centers

- 24-HOUR COOLING CENTER: HILLSBORO CIVIC CENTER - PET FRIENDLY
- 24-HOUR COOLING CENTER: CLOVERLEAF BUILDING - COUNTY FAIRGROUNDS - PET FRIENDLY
- OVERNIGHT COOLING CENTER: BEAVERTON COMMUNITY CENTER - PET FRIENDLY
- **Available till Saturday or Sunday dependent on location**





Staff Trainings



SHS will launch continued staff trainings available to all providers

- Culturally Specific Trauma Informed Care
 - Wednesday, September 1st 8:30 AM-12:00 PM In Person (Hillsboro)
- Behavioral Health 101
 - Tuesday, September 7th 9:30 AM-12:00 PM via Zoom
- De-escalation and Crisis Resources
 - Thursday, September 9th 10:00 AM-12:00 PM In Person (Hillsboro)
- Housing Case Manager Bootcamp
 - Monday, September 20th-Friday, October 1st
 - 9:30 AM-11:30 AM via Zoom

❖ Please send training recommendations to Allie AlexanderSheridan,
allie_alexandersheridan@co.washington.or.us



Questions

