






Strategic Planning






WASHINGTON COUNTY
OREGON

Department of Health and Human Services 1









	2022	2023	2024
Centralized Dispatch 	<ul style="list-style-type: none">• Develop policies, procedures, protocols for new system• Conduct live testing• Support training on new system• Fully implement new system• Establish and track metrics	<ul style="list-style-type: none">• Measure and track performance of new system• Optimize/maximize functionality	<ul style="list-style-type: none">• Measure and track performance of new system• Optimize/maximize functionality
Resource Management Integration 	<ul style="list-style-type: none">• Recommend charter for new work group (by Centralized Dispatch work group)• Create new work group• Establish proactive EMS system framework, infrastructure and oversight	<ul style="list-style-type: none">• Ensure current EMS resources are recognized and utilized appropriately• Explore alternate EMS deployment and disposition models	
Data and Performance Metrics 	<ul style="list-style-type: none">• Develop data reporting program• Adjust QI plan to include clinical and operational measures• Evaluate use of single patient care reporting software	<ul style="list-style-type: none">• Explore data system that uses real-time data to evaluate trends• Ensure analyzed data flow between WC Public Health and EMS system providers	<ul style="list-style-type: none">• Establish data exchange pathways with local and regional health systems• Participate in a clinical study or trial

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- Group decided to shift RMI goals forward a year.
- No additional goals added
- WCEMS is actively working on the highlighted goal in Data and Performance Metrics



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System Enhancements 	<ul style="list-style-type: none"> • Create new work group • Create decision-making process for annual system enhancement investments • Consider targeted contemporary EMS delivery methods (e.g., behavioral health) • Make annual recommendation for system enhancement investments 	<ul style="list-style-type: none"> • Consider targeted contemporary EMS delivery methods • Make annual recommendation for system enhancement investments • Ensure inclusion of best practices and innovation where needed 	<ul style="list-style-type: none"> • Consider targeted contemporary EMS delivery methods • Make annual recommendation for system enhancement investments • Ensure inclusion of best practices and innovation where needed
Financial Stewardship 	<ul style="list-style-type: none"> • Create new work group • Create and implement new System Enhancement Fund 	<ul style="list-style-type: none"> • Identify and monitor financial and economic drivers of the system – establish baseline measures 	<ul style="list-style-type: none"> • Establish annual reporting of financial/ economic measures
Medical Direction 	<ul style="list-style-type: none"> • Create new work group • Create countywide EMS training program 	<ul style="list-style-type: none"> • Define scope of oversight for medical direction • Enhance countywide EMS training program 	<ul style="list-style-type: none"> • Create structure for centralized medical oversight • Continue to enhance countywide EMS training program • Support ‘pipeline ’of qualified EMS physicians

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- Is there reasonable buy in for the concept of contributing to a system enhancement fund?
 - How does the answer to this change what stays in our plan?
 - Does anything need to be removed/added?
- Is there still interest in the Financial Stewardship work as written here?
 - How should it be updated?
 - Does anything need to be removed/added?
- Are there any thoughts about the Medical Direction section?