

Comments:

ARMUP Responses = 78
1.64%

Washington County Emergency Ambulance Services Franchise Agreement Performance Summary - January 2022

RESPONSE & COMPLIANCE DATA

4,757	Total Responses
3031	Compliant
623	Non-Compliant
1103	Exempted/Eliminated
3654	
78	ARMUP Responses

0.8295 Overall Compliance

RESPONSE & COMPLIANCE DATA BY ZONE

	C	N	S	W	Total	
Calls Eliminated					0	
Exemption Granted Responses	2	5	1	2	10	
	818	1117	864	855	3654	3644
Code 1 Compliant	5	4	3	12	24	
8 Minute Compliant	696	919	685	596	2896	
11 Minute Compliant	1		24	55	80	
30 Minute Compliant				31	31	3031
Compliant	702	923	712	694	3031	
Non-Compliant	116	194	152	161	623	
					3654	

DISTRIBUTION & ACCOUNTING OF ALL RESPONSES

4757	Total Responses for the Month		
3654	911 Incident Responses	76.81%	
52	911 Incidents w/Multiple pts - Eliminated	1.09%	
8	911 Incidents Out of County - Eliminated	0.17%	
	Snow Event	0.00%	
16	Mobile Supervisor (MSU) - Eliminated	0.34%	
1027	Code 1 Incidents - Eliminated	21.59%	100.00%

EXEMPTION DATA & DISTRIBUTION

	Requested	Granted	Denied	
C	4	2	2	
N	8	5	3	
S	7	1	6	
W	3	2	1	
Total	22	10	12	100.00%
		45.45%	54.55%	

CENTRAL EQUITY ZONE DATA

2	Total Calls
818	Eliminated per Franchise Agreement
	Exemption Granted
	Total Responses for Zone
5	Code 1 Compliant Responses
696	8:29 Compliant Responses
1	11:29 Compliant Responses
0	30:29 Compliant Responses
702	Compliant Responses
116	Non-Compliant Responses
0.8582	Compliance Rate

NORTH EQUITY ZONE DATA

5	Total Calls
1117	Eliminated per Franchise Agreement
	Exemption Granted
	Total Responses for Zone
4	Code 1 Compliant Responses
919	8:29 Compliant Responses
0	11:29 Compliant Responses
0	30:29 Compliant Responses
923	Compliant Responses
194	Non-Compliant Responses
0.8263	Compliance Rate

SOUTH EQUITY ZONE DATA

1	Total Calls
864	Eliminated per Franchise Agreement
	Exemption Granted
	Total Responses for Zone
3	Code 1 Compliant Responses
685	8:29 Compliant Responses
24	11:29 Compliant Responses
0	30:29 Compliant Responses
712	Compliant Responses
152	Non-Compliant Responses
0.8241	Compliance Rate

WEST EQUITY ZONE DATA

2	Total Calls
855	Eliminated per Franchise Agreement
	Exemption Granted
	Total Responses for Zone
12	Code 1 Compliant Responses
596	8:29 Compliant Responses
55	11:29 Compliant Responses
31	30:29 Compliant Responses
694	Compliant Responses
161	Non-Compliant Responses
0.8117	Compliance Rate

ONE MINUTE DISPATCH TIME REQUIREMENT

24.08	Average for the Month (not to exceed 150% of 18 Month Rolling Average)	
25.73	18 Month Rolling Average (not to exceed 60 seconds)	38.60 = 150% of MRA

UNIT HOUR UTILIZATION CALCULATION

Calculated Average Productivity/Efficiency Ratio

0.4093	<i>(not to exceed 0.4500)</i>
1	0.4469
2	0.4762
3	0.4836
4	0.3996
5	0.4220
6	0.4724
7	0.4294
8	0.3617
9	0.4609
10	0.4254
11	0.4183
12	0.3239
13	0.4524
14	0.4753
15	0.4007
16	0.4308
17	0.4415
18	0.3808
19	0.3957
20	0.4479
21	0.3779
22	0.4992
23	0.3754
24	0.4339
25	0.4055
26	0.4413
27	0.4250
28	0.2473
29	0.3466
30	0.3110
31	0.2800
	12.6885