

## WASHINGTON COUNTY

**OREGON** 

### HOUSING and SUPPORTIVE SERVICE NETWORK

Providing a Continuum of Care for Vulnerable Populations in Washington County Wednesday, October 6, 2021 - 8:30 to 10:00 a.m.

Zoom <a href="https://us02web.zoom.us/j/86437839959?pwd=UTYweFhuV0dEZ2hhVDUxUENBVU4xUT09">https://us02web.zoom.us/j/86437839959?pwd=UTYweFhuV0dEZ2hhVDUxUENBVU4xUT09</a> Meeting ID: 864 3783 9959, Passcode: 384195; By phone dial (253)215-8782

### **AGENDA**

- I. INTRODUCTIONS: 8:30 a.m.
  - Mental Wellness Moments (MWM) are brief daily practices of self-care and wellness.
- II. MEETING MINUTES: 8:35 a.m.
  - Action: Approve the September 1, 2021 meeting minutes.
- III. GUEST SPEAKERS: 8:40 a.m.
  - Maria Caballero-Rubio, <u>Centro Cultural</u> Centro Cultural Turnkey Program
- IV. GENERAL BUSINESS: 9:00 a.m.
  - New HOME-ARP Program (American Rescue Plan Act of 2021) Ann Hawkins
  - FY2021 CoC Program NOFO Competition Timeline Annette Evans
    - 9/3/2021 Local Competition Opened Request For Proposals Released
    - 10/6/2021 New Project Presentation
    - 10/8/2021 CoC Board ranks projects and approves Project Priority Listing. Reviews Consolidated Application and approves release for 14-day public comment period.
    - 10/25/2021 Consolidated Application, Priority Project Listing and Project Applications posted for Public Comment.
    - 11/12/2021 submit FY2021 CoC Program Application to HUD
  - FY2021 New Project Proposal Presentation and Scoring [Breakout Session]
    - 1. Bridge Housing (CoC Bonus Project \$203,716.00) Brian Schimmel, Centro Cultural
  - Subcommittee Reports
    - Children (Homeless Education Network) David Pero
    - Youth Drew Williamson
    - Homeless Outreach Pat Rogers
    - DD Dialogue Gordon Teifel
    - Veterans and Seniors Gary Smith and Yvette Potter
    - HMIS Angela Mullins
    - HSSN CoC Board Annette Evans
    - Homeless Plan Advisory Committee (HPAC) Annette Evans
- V. ANNOUNCEMENTS: 9:50 a.m.
- VI. ADJOURNMENT: 10:00 a.m.

Next Meeting: Wednesday, November 3, 2021

The HSSN is open to the public and all are invited to join – see <u>HSSN</u> website for additional information and past meeting agenda, minutes and handouts. Comments regarding the agenda can be directed to Annette Evans, Homeless Program Manager, at 503-846-4760 or email <u>Annette Evans@co.washington.or.us</u>



# HOUSING AND SUPPORTIVE SERVICES NETWORK Providing a Continuum of Care (CoC) in Washington County

September 1, 2021, 8:30 a.m. (Virtual Meeting)

Mission: Housing and service provider agencies working to bring a broad spectrum of

organizations together as partners in the community to perform strategic planning, gaps analysis, prioritize resources needed to provide a continuum of care for individuals and families who are at-risk or experiencing homeless.

### ATTENDEES:

Alexander Sheridan, Allie—WC Health and Human Services

Al-Nazli, Zaki—Community Action Organization Anderson, Megan—Interpersonal Frequency Angeles, Nic—Housing Independence

Ayala Aguilar, Yesenia—Family Promise GWC

Bailey, Lisa—City of Beaverton

Bernard, Kathleen—Good Neighbor Center Blasco, Martin—WC Cooperative Library Services

Burnett, Amanda—DVRC
Burnham, Jeff—New Narrative
Calvin, Mellani—ASSIST Program

Cardwell, Shawn—Forest Grove Foundation

Case, Julie—WC Housing Services

De Los Reyes, Anthony—HomePlate Youth Services Deters, Melia—Community Action Organization

Devin, Alex—WC Housing Services

Dittmann, Schelli—Interpersonal Frequency
Dunn, Candace—Project Homeless Connect
Dwyer, DaNene—Portland Community College

Edelman, Highland—WC-County Administrative Office

Eldridge-Smith, Brad—Interpersonal Frequency

Evans, Annette—WC Housing Services Franco, Magali—OHSU-Tuality Alliance Gibb, Courtney—Hillsboro SD/HEN

Gnant, Brylee—Family Promise of Tualatin Valley Gonzalez, Miguel—Open Door HousingWorks

Graves, Erika—Just Compassion EWC

Gribbon, Maddy—Metropolitan Public Defender

Hageman, Heidi—New Narrative Hasan, Connie—Family Promise GWC Heath, Kelsey—Metropolitan Public Defender

Kalevor, Komi—Housing Authority WC

Kennedy, Tina—Fort Kennedy Day Center Lamberger, Katie—Oregon DHS SSP

Lloyd, Rhonda—The Salvation Army Veteran & Family Ctr

Ludlam, Mandie—Community Housing Fund Lukban, Minette—OHSU-Tuality Alliance Martinez, Omar—City of Hillsboro

Melton, Holly—Community Action Organization Mercer, Annette—Good Neighbor Center

Merkel, Cole—Here Together Oregon

Montijo, Jennee—WC Health and Human Services

Mullins, Angela—WC Housing Services Neri, Juan—Family Promise GWC Palestino, Sara—Beaverton SD/HEN

Penney, Darcie—DVRC

Ruiz, Roseanna—CPAH Oregon

Schwoeffermann, Ty—WC CAO//Housing Services

Sell, Wendy—LifeWorks NW

Skriver, Heather—WC Housing Services

Smith, Gareth "Gary"—US Dept of Veteran Affairs

Smith, Janeen—WC Housing Services

Sparr, Nina—US Dept of Veteran Affairs HUD-VASH

Takayama, Sage—WC Housing Services Taylor, Alex—Community Action Organization

Taylor, Rowie—DVRC

Telle, Elizabeth— Hillsboro Library Shute Park

Trinkle, Jamie—Oregon Law Center

Valencia Aguilar, Mari—WC Office of Community Dev.

Valfre, Val—Forest Grove Foundation

Williams, Natalie—WC Office of Community Development

Williams, Stacy—WC Housing Services Wilson-Coleman, Alisa—Citizen At-large Youngs, Steven—Bridges to Change

Chair: Annette Evans, Public Agency Representative, annette\_evans@co.washington.or.us Co-Chair: Katherine Galian, Nonprofit Agency Representative, kgalian@caowash.org

#### I. WELCOME

Mental Health Wellness Moment observed.

#### II. APPROVAL OF MEETING MINUTES

Motion: Approve August 4, 2021 meeting minutes.

Action: Val Valfre
Second: Mellani Calvin

Vote: Approved, consensus.

### III. GUEST SPEAKERS

Tina Kennedy, Fort Kennedy Day Center and Veteran Resources "Fort Kennedy"

Tina Kennedy shared personal background which included 22 years in the US Army before retiring in 2014. Upon retirement she opened a homeless veteran day center to help homeless veterans access veteran services. The center is an entirely privately funded non-profit organization. Initially, their focus was on veterans in Clackamas County where the 5000 square foot space is located, but now offer their services to Multnomah County veterans and would like to do the same for Washington County veterans as well. She shared a flyer for the day center which included location and contact information, hours of operation, an overview of the services they can provide and a list of partnering agencies. She noted services included those of an attorney available once per week, a hairdresser who comes in every other week, and Alcoholics Anonymous meetings held at the day center. Over the past five (5) years, over 3000 veterans and their family members have come through her doors.

Tina shared a weekly <u>schedule of services</u> noting appointments can be scheduled by calling their office. She planned to be at the Veteran Stand Down event on October 15 at Sonrise Church in Hillsboro. Being privately funded allows her day center to assist with payment of minor outstanding debt that might be a barrier to a veteran qualifying for the HUD-VASH program. With her work in Human Resources Command (HRC) in St. Louis, MO while in the military, and HRC connections she has continued to maintain, she can easily determine veteran status of a homeless individual, the benefits available to them, and obtain veteran records. She offered her services to anyone running into roadblocks trying to obtain veteran records and shared her willingness to partner with agencies in Washington County, inviting anyone interested in touring the day center to call her at (503) 765-2661.

Given the current news climate, she shared a noted increase in suicide and mental health crises for veterans of Afghanistan and Vietnam. She encouraged anyone working with veterans to check on them just to see how they were doing.

# Do you have plans to establish a day center in Washington County, or are you looking to take referrals to the Clackamas County day center?

The way the non-profit is established makes it difficult to expand physical locations. Her purpose in presenting today was to inform Washington County agencies of the services the day center can provide and to offer her services to them. She hoped another agency might take her model and expand on it in Washington County.

### Does the Fort Kennedy Day Center still have a vehicle repair program?

Tina has someone that does small vehicle repairs (less than \$200) who graciously only charges the day center for parts. He is extremely busy with paying clients, but does squeeze in a veteran's repair from time to time.

### IV. GENERAL BUSINESS

### A. Washington County Webpage Redesign – Highland Edelman

Highland Edelman shared the website redesign was a two (2) year project which is expected to be completed in April 2022. She introduced Schelli Dittman (located in Washington DC), Brad Eldridge-Smith (located in Springhill, TN) and Megan Anderson (located in Minneapolis, MN) from Interpersonal Frequency, a consultant hired to help with the project. Several different methods were being employed to solicit feedback to better understand and address the community's website needs. Community listening sessions include a user experience survey posted to the current website that had received a few hundred responses, another survey launched by Interpersonal Frequency to gather additional data, and small group sessions like today, where Highland and her

team were soliciting user experience feedback from HSSN members. Several questions were asked to include whether the HSSN members used the website, and if so, the frequency, which pages were being accessed and the user's experience when doing so. She shared the website's homepage and asked members to share items they noticed that were most visible or challenging. In conclusion, Highland asked members to identify sites they thought were easy to navigate and well designed. She directed members to the county website to complete a second user experience survey that they would be prompted to complete within a pop-up sidebar. Additional feedback/questions regarding the county website, suggestions for other groups to solicit feedback from, or interest in being part of the design review can be directed to Highland Edelman at <a href="mailto:highland\_edelman@co.washington.or.us">highland\_edelman@co.washington.or.us</a>.

B. Community Connect Modernization and Policy Amendment – Alex Devin
Alex shared the proposed modernized phased assessments within Community Connect
and the accompanying Community Connect Policy Amendments to be presented for
approval by the CoC Board at a special meeting on September 9. Community
engagement in the development of the modernized assessments included a 4-part
series of meetings, focus groups targeting current Community Connect Assessors
specifically on the Phase I assessment, online feedback, 1:1 feedback and a focus
group targeting Retention Specialists specifically on the Phase III assessment. He
expects the Phase III assessment will continue to evolve as new resources are added
and will be an effective tool to connect people to all the wrap around and ancillary
resources available to keep them housed. The next stage in the process was to integrate
and test the assessments in HMIS prior to launch, which will include testing sessions
using mock enrollments with Assessors, Housing Providers and Retention Specialists.
Also, the Phase IV assessment will be completed with feedback from whiteboard
sessions and providers, and HMIS testing as well.

Phase I and II assessments are scheduled to be integrated into Community Connect and go live in October in alignment with HUD Data Standards. The Phase III assessment is expected to go live in December and Phase IV in January. Trainings to transition to the new assessment model will be scheduled for late September/early October. For more information, contact Alex Devin at <a href="mailto:alex\_devin@co.washington.or.us">alex\_devin@co.washington.or.us</a>.

### C. Winter Shelter Program – Alex Devin

Alex reviewed the SHS Program Year 1 shelter goals of expanding capacity with 100 year-round beds and maintaining the existing winter shelter capacity of 150 beds, and the longer-term goal of providing 250 year-round beds. The SHS Program was pleased to report they were currently working with agencies to provide more than 167 winter shelter beds and 102 year-round shelter beds through bridge shelters at Econo Lodge (60), Aloha Inn (22) and Forest Grove Inn (20).

D. FY2021 CoC Program Homeless Assistance Grant Competition – Annette Evans On August 18 HUD released the FY2021 CoC Program Notice of Funding Available (NOFA) which included \$4,074,317 available for renewing projects, \$203,716 in CoC Bonus and \$357,076 in DV Bonus funds for new housing projects. HUD's CoC Program is not an entitlement program but includes a competitive grant competition where HUD scores applications using points applied to a variety of CoC performance criteria for work in the previous year (Exhibit 1). Funding for new and renewing project applications (Exhibit 2) is based on local scoring criteria outlined in the CoC Program Application policy and will need to meet a threshold review and HUD project scoring that includes points based on Exhibit 1. All project sponsors submitting renewing or new projects are required to provide 25% match. Washington County Housing Services will prepare and submit the application as the collaborative applicant for the CoC (OR-506CoC). Annette

reviewed the timeline for application submission, noting the Request For Proposal (RFP) for new projects would be delayed until September 2 after the HUD webinar and release of technical guidance for the application. The RFP will be published through the HSSN listserv and uploaded to the <u>county's website</u>. Agencies with new project proposals will make presentations and projects will be scored at the October 6 HSSN meeting. The CoC Board, at their October 8 meeting, will complete rating, ranking and select projects to be included in the grant application. Following a 2-week public comment period, the application will to be submitted to HUD by November 16.

Annette reviewed the eligible activities (project types) for new projects, noting it did not include street outreach, day center operations, shelter operations or support services not associated with a housing or a support service facility. Individuals and/or agencies whose combined HSSN meeting attendance over the program year (July 1, 2020 through June 30, 2021) met the required 8+ meetings will be eligible to vote on new projects. Meeting participants from eligible agencies will receive a score sheet via email prior to October 6. On October 6, after project presentations, eligible agency participants will be moved to a breakout room to complete one score sheet to be submitted by a designated representative from each agency. Annette shared the list of eligible agencies and asked that any corrections be directed to Vara Fellger at <a href="mailto:vara\_fellger@co.washington.or.us">vara\_fellger@co.washington.or.us</a>. Agencies interested in submitting a new project should contact Annette \_Evans@co.washington.or.us.

# Since Sojourner House would be one of the renewing projects, could it be submitted as a new project under the DV Bonus instead and allow funding for other projects?

Annette shared, the CoC had in the past unsuccessfully submitted projects for DV Bonus funds and therefore, elected to submit the Sojourner House in Tier 1 projects to make sure it was funded. The CoC Board could put Sojourner House outside of Tier 1 and in DV Bonus during their rating and ranking, which could place it in funding jeopardy if we don't get the DV Bonus, or they could leave it in Tier 1 which would provide renewal funding. Annette offered to arrange a meeting with DVRC staff and the HUD Field Office staff to discuss options.

#### V. ANNOUNCEMENTS

- Minette Lukban of OHSU-Tuality Alliance shared a <u>link</u> for information on a 12-session ECHO series, Veterans and Military Behavioral Health, available to primary care and behavioral health clinicians scheduled for Thursdays, 7:30-8:30 a.m., September 16 – December 9, 2021.
- Even though the ASSIST Program primarily works in Washington County, free SSI consultations were available to anyone. Any veteran with a work record after military service who has become disabled may qualify for SSI. For more information contact Mellani Calvin, (503) 888-2690 or mcalvin@assistdbtc.com.
- Rhonda Lloyd announced The Salvation Army has openings for veterans in transition from homelessness. For more information, contact Rhonda at <a href="mailto:rhonda.lloyd@usw.salvationarmy.org">rhonda.lloyd@usw.salvationarmy.org</a>.

### VI. ADJOURNMENT

The meeting adjourned at 9:40 a.m.

Minutes prepared by Vara Fellger, Washington County Department of Housing Services

To be added to the HSSN email list, contact Annette Evans at Annette Evans@co.washington.or.us