

WASHINGTON COUNTY OREGON

HOUSING and SUPPORTIVE SERVICE NETWORK

Providing a Continuum of Care for Vulnerable Populations in Washington County Wednesday, November 2, 2022 - 8:30 to 10:00 a.m.

*Join Zoom Meeting https://us02web.zoom.us/j/84243017456?pwd=OHVodXgyVE8rZ0p6c3NyTFJFcDhQQT09 Meeting ID: 842 4301 7456, Passcode: 616533, By phone dial 253-215-8782

AGENDA

I. INTRODUCTIONS: 8:30 a.m.

II. GUEST SPEAKER(S)/TRAINING: 8:35 a.m.

DaNene Dwyer, Willow Creek Opportunity Center Integration Manager, "PCC Opportunity Center - No-Cost Classes, Workshops and Training."

Surya Joshi, Coordinator, IRCO, "Economic Opportunities Program and Outcomes."

Rana Uzzaman and Zack Kerrissey, "Portland YouthBuilders Construction Bridge Program."

- III. MEETING MINUTES: 9:20 a.m.
 - Action: Approve the October 5, 2022 meeting minutes.
- IV. GENERAL BUSINESS: 9:25 a.m.
 - Winter Shelter Plan DeAnna Negrete
 - Emergency Solutions Grant (ESG) consultation with the CoC Lauren Thomas, Washington County Office of Community Development
 <u>Action</u>: Approve the Emergency Solutions Grant (ESG) Allocation Methodology
 - Report on 10.14.2022 CoC Board Meeting Vara Fellger
 - 2023 Point-In-Time (PIT) Homeless Census Katherine Galian
 - CoC Board Governance. The <u>CoC Governance</u> policy defines the election process for CoC Board positions.

Action: Appoint applicant to the HSSN Co-Chair position on the CoC Board.

CoC Board Positions	Applicants
HSSN Co-Chair (Non-Profit Representative)	
Term Ending: 6/30/2023	

V. ANNOUNCEMENTS: 9:55 a.m.

VI. ADJOURNMENT: 10:00 a.m.

Next Meeting: Wednesday, December 7, 2022

The HSSN is open to the public and all are invited to join – see <u>HSSN</u> website for additional information and past meeting agenda, minutes and handouts. Comments regarding the agenda can be directed to <u>CoCinfo@co.washington.or.us</u>



HOUSING AND SUPPORTIVE SERVICES NETWORK

Providing a Continuum of Care (CoC) in Washington County

October 5, 2022, 8:30 a.m. (Virtual Meeting)

Mission: Housing and service provider agencies working to bring a broad spectrum of organizations together as partners in the community to perform strategic planning, gaps analysis, prioritize resources needed to provide a continuum of care for individuals and families who are at-risk of or experiencing homeless.

ATTENDEES:

Baker, Vernon – Just Compassion EWC Benavides, Lucia – Adelante Mujeres

Brownell, Amy – Ecumenical Ministries of Oregon

Caldwell, Cathleen - DVRC Camp, Kaylie - DHS Oregon

Cardwell, Shawn – Forest Grove Foundation

Coppiano, Zoi – Community Action Organization Cress. Jacquelyn – New Narrative

Cress, Jacqueiyn – New Narrative

Deters, Melia – Community Action Organization Devin, Alex – WC Housing Services

Dockery, Katie – WC Housing Services Fellger, Vara – WC Housing Services Gallian, Katherine – WC Housing Services

Gawf, Mandy – City of Hillsboro Gibb, Courtney – Hillsboro SD/HEN Gong, Leslie – WC Housing Services

Greene, Jacen - PSU-HCAC

Guillen, Estela – Community Action Organization

Hasan, Connie – Family Promise of Greater WC Hauth, Larry – Community Action Organization

Heath, Kelsey – Metropolitan Public Defender

Kalevor, Komi – WC Housing Services

Krauthoefer, Donna – Just Compassion EWC Larsen, Hannah – HomePlate Youth Services

LeSage, Amy – CAP Northwest Lloyd, Rhonda – The Salvation Army Long, April – Metropolitan Public Defender

Ludlam, Mandy – Community Housing Fund Marshall, Kim – Project Homeless Connect

McVey, Drew – Citizen At-Large (Formerly Homeless)

Moore, Kayla – WC Housing Services Moshkowski, Melody – The Salvation Army

Nordhagen, Jay – Community Action Organization

Palestino, Sara – Beaverton SD/HEN Pero, David – Forest Grove SD/HEN Roberts, Lydia – Housing Independence Schimmel, Brian – Centro Cultural

Simmons, Lucy – HomePlate Youth Services Smith, Gareth "Gary" – U.S. Dept of Veteran Affairs

Smock, Kris – Kristina Smock Consulting Steiner, Julie – J. Steiner & Associates

Stoller, Rick - Ecumenical Ministries of Oregon

Taylor, Rosemary "Rowie" - DVRC

Thomas, Lauren – WC Office of Community Development

Trinkle, Jamie – Oregon Law Center Valdez, Bianetth – City of Beaverton Williams, Carrie – New Narrative Williamson, Drew – Boys & Girls Aid

Yehle, Staci - Community Action Organization

Chair: Vacant

Interim Chair: Leslie Gong, Interim CoC Program Manager

Co-Chair: Vacant

Leslie Gong called the meeting to order at 8:33 a.m.

I. INTRODUCTIONS

Leslie introduced CoC Program Specialist, Katie Dockery who will be working alongside Katherine Galian, the new CoC Program Manager at Washington County.

II. GUEST SPEAKER(S)/TRAINING

Brian Pitkin, Policy Analyst, Child and Family Behavioral Health, DHS Oregon, "The Evolution of Crisis Response."

HB2417 was passed by the Oregon Legislature in July 2021 to stand up a 988 Suicide and Crisis Lifeline, an alternative to 911 for those experiencing mental health crisis. It expands the National Suicide Prevention Line (NSPL) and provides services for those aged <20 regardless of insurance. It also expands and enhances current mobile response services across Oregon and creates stabilization services and community resources. To assist in the development of the 988 program,

feedback was received from those with lived experience, service providers, and the <20 population. The <20 population expressed the need to reach out to the emergency department for assistance and did not feel heard. They also felt the acuity level was too high to receive services. Those in underrepresented and minority groups voiced they would prefer to receive services from trained and knowledgeable providers from their respective cultures and communities. HB2417 allocated \$5 million for the call center and the Oregon Health Authority (OHA) has been able to bring together \$31 million to invest in the mobile crisis services (\$10 million from HB2417, \$11 million from SAMHSA Community Mental Health Services Block Grant supplemental funds, and \$10 million from the Criminal Fines & Assessment Account (CFAA)). The Child Behavioral Health Unit received \$6.5 million for the customized "model for children" portion of the Mobile Response and Stabilization Services (MRSS).

Along with investments from various sources, HB2417 provides services for the <20 population not previously addressed. A total of \$19 million is allocated for the 2023-2025 biennium for services targeted to that population (\$6.5 million from Crisis and Transitional Services (CATS), \$6.5 million from federal Mobile Crisis and Response funding and \$6.5 million from MRSS legislative investment). The CATS portion currently only covers 11 counties but they are working to expand that number. Current data is being used to determine how funds are distributed to counties in an equitable manner. He explained that Children's Crisis Services is a national program implemented by the Federal Communications Commission (FCC) with a goal of replacing the National Suicide Prevention line with a behavioral health crisis line to expand much needed services for the under 20 population. This expansion will help with any behavioral health crisis that would not otherwise rise to the level of acuity that a suicide prevention line would address. The crisis model is 3-tiered beginning with a call center (access point for crisis response using the 988 phone line), followed by the Mobile Crisis Teams (MCT) who physically respond and finally, community support and services to assist the individual in their area of need.. There are currently two 988 call centers (Northwest Human Services serving Marion and Polk Counties and Lines for Life serving the remainder of the state) with calls transferrable between 988 and 911. The majority of calls are resolved by the call center but if a face-to-face response is needed, the MCT teams are dispatched. Each mobile response unit includes qualified and trained 2-person teams which include a family support or youth specialist and a clinician. The <20 population are able to receive 72 hours of crisis stabilization services as well as 56 days of additional care and support until they are able to be connected to services to receive a higher level of care. Revisions have been made to Elements 25 that include the above mentioned MCT to <20 youth. Community resources are being built out to create expedited pathways to care, as well as work within counties statewide to develop customized youth and family MRSS models.

There is a system in place to provide oversight and monitoring from various entities throughout each community. Since the inception of the 988 Suicide and Crisis Lifeline system, there has been a 40% increase in calls received (over 800 calls per week). For more information or questions, contact Beth Holliman or Chelsea Holcomb. This full presentation is available here.

III. MEETING MINUTES

Motion: Approve HSSN meeting minutes for August 3, 2022.

Action: Staci Yehle Second: Zoi Coppiano

Vote: Approved, consensus

IV. GENERAL BUSINESS

A. Supportive Housing Services Annual Report - Alex Devin

Alex reported the Supportive Housing Services (SHS) program was able to build a system of care, create a network of community-based providers, implement standardized equitable contracts, and provide training and technical assistance in the first year of programming. Year 1

goals have all been realized with the launch of the Housing Case Management Services (HCMS) and the Regional Long Term Rent Assistance (RLRA) programs and housing 305 formerly homeless households in permanent supportive housing. The original goal was 500 but was reduced to 300 due to the increase in staffing and training involved at organizations within the first year. In this second year beginning July 1, 2022, the Rapid Rehousing (RRH) and Rapid Resolution (RR) programs were implemented as well as the Landlord Liaison program. To date over 400 households are currently shopping for apartments with a goal in Year 2 to serve more than 900 households and grow exponentially over the following years until the overall goal of housing 1,655 households in permanent supportive housing is reached.

Another Year 1 goal was to provide 100 new year-round shelter beds which was achieved with an expansion into Year 2 to provide 40 Bridge Shelter beds in Tigard, 30 Village Pods in Hillsboro, and 150 winter shelter beds throughout Washington County. A \$7.5 million capital fund will be launched to fund new shelter sites. A new outreach program has been developed with 16 outreach workers currently working in pairs throughout the county, connecting unsheltered residents to shelters and housing programs and coordinating with the Encampment Management Program (EMP).

The Housing Liaison pilot program has been expanded and a Lived Experience Workforce pilot program will be launching this fall. Permanent Supportive Housing (PSH) will be integrated with Metro Affordable Housing Bond funds to provide dedicated permanent supportive housing. "Welcome Home" kits are being created and a volunteer network is being built to create a welcoming environment for those entering permanent housing. Currently, there are partnerships with 21 service provider organizations, six of which are culturally specific with a goal to add more next year. Race, Ethnicity, Language, and Disability (REALD) data values will be used for improvements. Last year's investment totaled \$20 million. This year's budget is \$50 million and includes a capital fund to allow for changes in future tax revenue. The goal for Year 2 is to house a total of 805 households in supportive housing placements and 600 through RRH and RR. There is also a goal to increase the number of housing workers to 110. The PSH capacity is projected to house 100 households and have 175 in year-round shelters. For more information contact Alex Devin. The complete FY2021/22 SHS Annual Report can be found here.

With the State of Oregon approving a 14% increase in rent, there are entire complexes in Beaverton distributing no cause evictions. How are housing navigators going to be working with this increase with the rise in evictions and limited apartment inventory? There is an initial discussion and plan in place with the possibility of using additional funds this year to help fill particular gaps with eviction prevention. The Housing Advisory Committee (HAC) will be kept apprised of the situation. Katherine Galian asked for the identity of the complexes so that tenants can be made aware of their rights, and landlords of their legal responsibilities.

With the rent increases, why are we are not using the updated 2023 FMR? The updated 2023 FMR will be launched within the next few days.

B. Emergency Solutions Grant (ESG) Program Accomplishments – Staci Yehle, Community Action Organization

ESG took effect on January 4, 2012 as an amendment to the McKinney-Vento Homeless Assistance Act. For the last two years it has been COVID-19 specific, implementing some waivers to make it easier to prepare for and respond to how the pandemic was impacting homeless. ESG/CV was used for Rapid Rehousing to serve people in population Category 1 (literally homeless) and Category 4 (fleeing domestic violence). There is no income restriction requirement until an annual review is conducted. Homeless prevention activities included providing housing relocation and stabilization services and short and medium term rental

assistance (prevent people moving to an emergency shelter) to people in population Category 2 (at imminent risk of homelessness), Category 3 (homeless under other federal statutes), and Category 4, with an income below 50% AMI at initial evaluation. From March 2020 to August 2022, a total of 757 individuals were served, spending of \$1,545,001 to assist those in Rapid Rehousing and Homeless Prevention. The vast majority of households served were white (522) with other races totaling 235 individuals. Several of those assisted self-reported with physical disabilities or mental health disorders. There were also 84 individuals that were fleeing domestic violence. ESG serves households for up to 24 months of a 36-month period. For questions on the ESG program, contact Staci Yehle. The full presentation can be found here.

Zoi Coppiano clarified the percentage served in the "white" demographic category also includes those of Latino or Hispanic Origin and was not a true reflection of race in that category.

C. Subcommittee Reports

Children (Homeless Education Network (HEN)): <u>David Pero</u>

Next Meeting: November 17, 2022

The HEN includes McKinney Vento liaisons in each school district in Washington County. David reported Beaverton has hired additional liaisons and Hillsboro now has two. A meeting on October 20 will include McKinney Vento liaisons throughout the State of Oregon.

Youth: <u>Drew Williamson</u>
Next Meeting: October 3, 2022

Drew reported the Transition Aged Youth (TAY) subcommittee will meet tomorrow for a needs assessment meeting, with a follow up and initial school year meeting scheduled on October 25 at 1:00 pm. He noted there are many new housing options for TAY in Washington County as a result of Metro's Supportive Housing Services and Metro Affordable Housing Bond funds.

Homeless Outreach: DeAnna Negrete

Next Meeting: October 27, 2022

DeAnna introduced Jeremy Huntoon, the new Street Outreach Coordinator at Washington County who is working with all of the street outreach contracted providers to help build out projects. Street outreach meetings were paused until Jeremy came onboard but will now reconvene with one meeting to be held with contracted providers and another meeting to be held quarterly, with street outreach community partners and providers. This second meeting will take place on October 27. Anyone who would like to attend should contact <u>Jeremy Huntoon</u>.

DD Dialogue: Gordon Teifel

Vara Fellger reported on Gordon's behalf. The Developmental and Disabilities committee continues to monitor services and affordable housing needs of adult peers. Families for Independent Living is an advocacy non-profit who are eager to be the developmentally disabled consultants in planning or solving issues in housing projects. He noted, Families Supporting Independence which has advocated for DD adults in Multnomah and Clackamas counties will be dissolving their non-profit this year.

Seniors: Yvette Potter

Yvette shared, the Veterans Stand Down will be held on October 28; 10:00am - 2:00pm at Sonrise Church, Hillsboro. This event supports veterans throughout the community with a particular focus on those who are unstably housed. Resources will include housing assistance, employment, medical care, clothing, haircuts, and food, among other services. To assist with this event, contact Sean Files or call (503) 846-3047. Disability, Aging and Veteran Services (DAVS) and the Aging Veterans Services Advisory Council are seeking volunteers to join the new service equity steering committee to advance equity, diversity, and inclusion. The purpose of this committee is to guide the development and implementation of the DAVS service equity

plan. Anyone interested in joining the committee can call the DAVS office at (503) 846-3060 or complete an interest form. Medicare enrollment is opening in October providing participants an opportunity to make changes to their health plan. Free assistance is provided to Medicare participants who wish to discuss their current plan or consider other options by the local SHIBA Medicare counseling program at (503) 846-3094. A free class is being offered to family caregivers called, "Bathing Without a Battle," to be held on October 25 from 1:00pm - 2:30pm at the Beaverton City Library to learn how to create a better bathing experience for loved ones with dementia. Anyone interested can register at DAVS or call 503-846-3090.

Veterans: Gary Smith

Next Meeting: October 17; 10:30am - 12:00pm

Gary shared the Veteran ByNameList meeting was held on September 19 as they continue to update an active veteran list. The Salvation Army will be releasing a Notice of Funding Opportunity (NOFO) in October for Grant Per Diem programs. Thanks to a \$5 million grant, renovations on The Salvation Army building have begun and will continue for approximately 18 months. He noted, during that time, space will be limited to just over 40 beds. These improvements will provide new plumbing, windows, increased insulation, and will also convert all rooms to single rooms with the exception of the family rooms.

HMIS: Kayla Moore

Kayla reported, the work on the HMIS conversion of Shelter Plus Care programs into Shelter Point is underway. Anyone not having received an email with access to PowerDMS, Washington County's new training platform, should send an email to https://www.hMISinfo@washingtoncountyor.gov. HMIS data privacy and security training ended in September but will be available again through PowerDMS.

HSSN CoC Board: Leslie Gong

Next Meeting: October 14, 2022 8:30am - 10:00am

Leslie reported, the application for the CoC NOFO went out for public review a few days before the September 28 due date with no comments submitted. The FY2022 CoC Collaborative Application and the FY2022 CoC project Priority Listing is available on the CoC webpage. The Tier 1 announcements will come out at the end of December or early January with the Tier 2 announcements following thereafter.

Homeless Plan Advisory Committee (HPAC): Alex Devin

Next Meeting: November 17, 2022; 2:30pm – 4:30pm

At the HPAC's September meeting, a legislative forecast was presented by Washington County's Government Relations Manager, Erin Doyle. The SHS team also presented their Year 1 Annual Report, Komi Kalevor shared the budget equity tool being used for budget planning by the Department of Housing Services and Housing Authority of Washington County and David Parker, Executive Director of YMCA of Columbia-Willamette-West Region, was introduced as the newest member of HPAC.

D. CoC Board Governance. The CoC Governance policy defines the election process for CoC Board positions – Vara Fellger

Dixie Rose, prospective applicant for the Homeless/Formerly Homeless Consumer position, shared she is in long term recovery abstaining from drugs and alcohol for over 13 years. She shared about being homeless for seven years and the hardships she endured during that time. Beginning in 2009 she started her path to recovery and has since become a peer support specialist and a certified recovery mentor. She is currently working toward her Degree in Social Science.

Katherine Galian, prospective applicant for the HSSN Chair position, shared she recently joined Washington County's Department of Housing Services as the new CoC Program Manager. She has been a part of the CoC Board for many years previously serving as the HSSN Co-Chair while at Community Action Organization. She is excited to be a part of CoC Board again as it continues to make great strides toward reducing homelessness.

Motion: Approve candidates to their respective positions and continue recruitment to fill

vacant CoC Board positions.

Action: Zoi Coppiano
Second: Drew Williamson
Vote: Approved, consensus.

V. ANNOUNCEMENTS

 Katherine Galian announced Washington County has had a domain change and as a result county staff email address extensions have all changed as well. The new website URL is www.washingtoncountyor.gov.

- Alex Devin reminded everyone of the Yom Kippur holiday and to wish everyone they know in the Jewish community an easy fast.
- Shawn Cardwell of Forest Grove Foundation inquired as to the return of Shelter Plus Care for the
 rural areas. Katherine Galian reported the Shelter Plus Program is currently over leased so it will
 be some time before the program will be open to new applicants overall. Announcements will be
 made when the program opens back up.

VI. ADJOURNMENT

The meeting adjourned at 9:57 a.m.

Minutes prepared by Michelle Rubio.

To be added to HSSN email list, contact cocinfo@washingtoncountyor.gov.