



# Washington County

## Health and Housing Integration

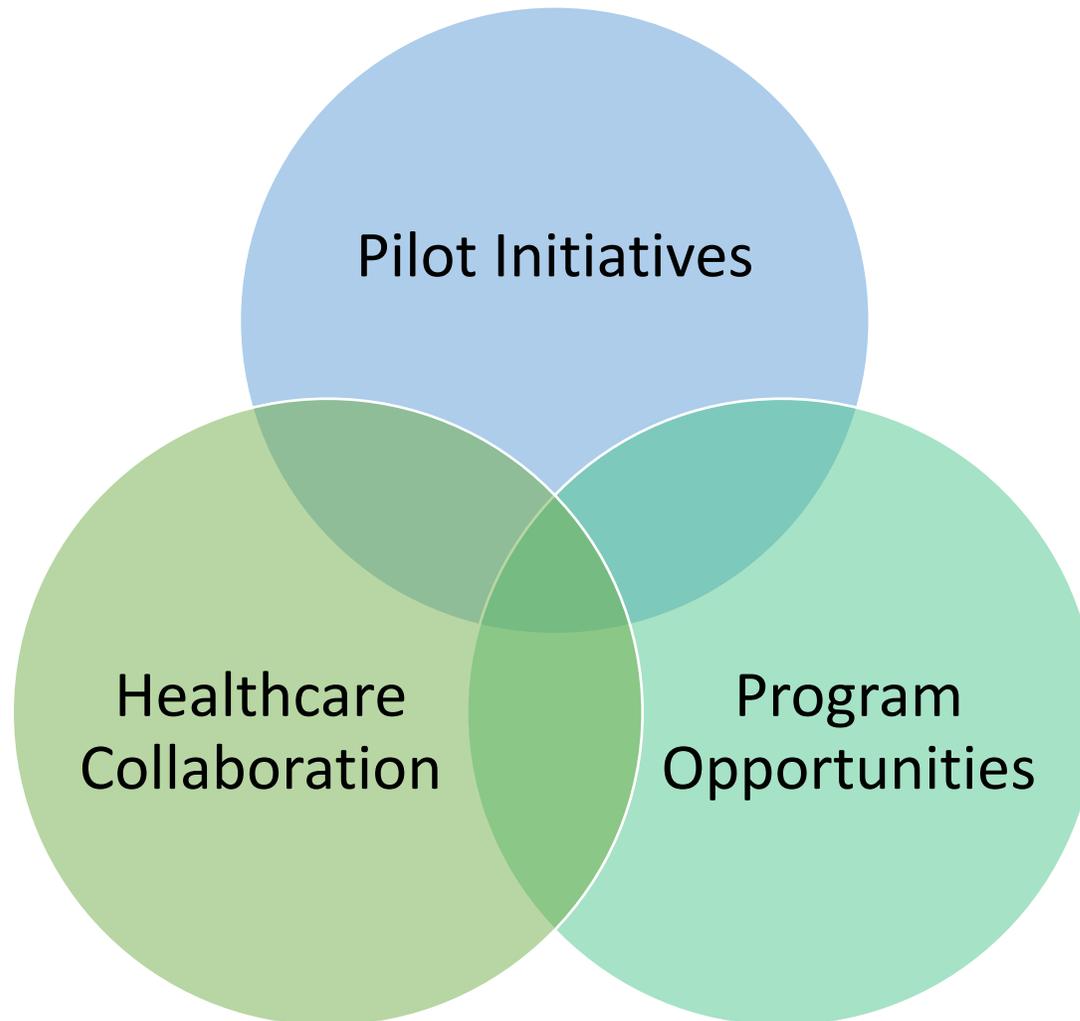
HPAC | July 2022

Department of Housing Services

[co.washington.or.us](http://co.washington.or.us)



# Health and Housing Integration Overview





# Supportive Housing Services Programs



## Housing Liaison Services

- Goal: Leverage existing systems of care while addressing the housing needs of vulnerable communities. Provide housing system expertise for health service providers.
- Liaisons embedded in five Health and Human Services Department Programs:
  - Hawthorn Walk-in Center
  - Maternal, Child and Family Program
  - Behavioral Health Intensive Care Coordination
  - Developmental Disabilities Division
  - Disability, Aging and Veteran Services Program



# Supportive Housing Services Programs



- Disability, Aging and Veteran Services (DAVS) Program and Open Door partnership
- Randy Mifflin, Disability and Aging Services Supervisor



# Supportive Housing Services Programs



## Behavioral Health Training Series

- Goal: Equip direct service providers with necessary skills to better engage and serve houseless people with complex needs.
- Training series offered to housing providers in homeless services continuum. Topics include:
  - Navigating the behavioral health system
  - Conflict resolution and de-escalation
  - Question Persuade, Refer suicide prevention
  - Harm Reduction 101
  - Understanding substance use and tools for engagement



# Supportive Housing Services Programs



## Aloha Inn Permanent Supportive Housing

- Goal: Provide behavioral health support on site for residents with complex barriers to stability
- Behavioral health clinician employed by Sequoia on site full time to provide short term clinical support, crisis intervention, and referrals to long term behavioral health support
- Serving 54 units of resident exiting chronic homelessness with identified behavioral and physical health needs



# Supportive Housing Services Programs



## Healthcare and Homelessness Initiative

- Convened by Community Solutions and Institute for Healthcare Improvement.
- Partnership with Kaiser Permanente and Providence Health System to explore meaningful contributions healthcare can make toward ending chronic homelessness.
  - HealthShare and CareOregon are tentative partners.
- Washington County is one of five pilot sites nationally.



# Supportive Housing Services Programs



## Winter Shelter Medical Case Conferencing

- Goal: Quickly assess outstanding health needs of winter shelter guests, eliminate barriers to care, and connect participants with necessary health services.
- Short term collaboration between housing service providers and health systems.
- Twice monthly case conferencing to address health needs of winter shelter guests flagged as medically vulnerable.
- Participating partners included healthcare providers, HealthShare, and state disability service providers.



# Supportive Housing Services Programs



- Family Promise of Greater Washington County
- Yesenia Ayala Aguilar, Lead Case Manager



# Program Development Opportunities



## Medical Case Conferencing

- Goal: Connect participants to necessary health services, reduce barriers to care, and address health and housing barriers to stability in tandem.
- Long term collaboration that builds on the care coordination work of the winter shelter pilot.
- Monthly case conferencing focused on by-name list of those experiencing chronic homelessness.
- Broad buy-in from housing providers and health systems.



# Program Development Opportunities



## HealthShare Housing Benefit Pilot

- Goal: Align pilot with Supportive Housing Services programming to ensure transitions to additional housing interventions when needed.
- Targeted demonstration program leveraging Health Related Services and flexible funding through Medicaid.
- \$15M investment to serve those at risk of homelessness exiting foster care, substance use residential treatment, and corrections.
- 12-16 months of rental assistance and housing services.



# Program Development Opportunities



## Recuperative Care

- Goal: Convene workgroup to develop long term recuperative care strategy within the expanding shelter system and SHS system of care.
- Pilot concept to utilize existing ten Covid-19 respite bed capacity at Econo Lodge.
- SHS supports bridge shelter site operations and housing services.
- Seeking healthcare partner to provide care coordination services and clinical oversight.



# HPAC Feedback and Oversight



- What other system gaps should we consider in our work with healthcare partners?
- Are there other collaborative opportunities in the healthcare field we should focus on?
- How can we approach this work while considering workforce challenges and limited health system capacity?