

WASHINGTON COUNTY OREGON

HOUSING and SUPPORTIVE SERVICE NETWORK

Providing a Continuum of Care for Vulnerable Populations in Washington County Wednesday, May 3, 2023 - 8:30 to 10:00 a.m.

Join Zoom Meeting: https://us02web.zoom.us/i/89697002260?pwd=UGNabUQ5M0s5d2pzaWxpN01ac2Zzdz09 Meeting ID: 896 9700 2260; Passcode: 300417 | To Join by Telephone: +1 253 215 8782 US (Tacoma)

AGENDA

- I. INTRODUCTIONS: 8:30 a.m.
- II. PRESENTATIONS/TRAINING: 8:35 a.m.
 - Katherine Galian & DeAnna Negrete, MAC G/Locally Coordinated Command Centers
 - Jessica Larson/Katherine Galian, "2023/2024 Annual Work Plan"
- III. MEETING MINUTES: 9:15 a.m.
 - <u>Action</u>: Approve the April 5, 2023 meeting minutes.
- IV. GENERAL BUSINESS: 9:20 a.m.
 - Washington County Programs Update:
 - Healthcare Case Conferencing Allie Alexander Sheridan/Leslie Gong
 - PowerDMS Overview & Learning Communities—Lindsay Dent
 - RFPQ & Upcoming RFI's Jessi Adams
 - HUD NOFO Update Katherine Galian
 - Time/Place/Manner Policy Update Jessica Larson/Katherine Galian
- V. ANNOUNCEMENTS: 9:55 a.m.
- VI. ADJOURNMENT: 10:00 a.m.

Next Meeting: Wednesday, June 7, 2023

The HSSN is open to the public and all are invited to join – see <u>HSSN</u> website for additional information and past meeting agenda, minutes and handouts. Comments regarding the agenda can be directed to <u>CoCinfo@washingtoncountyor.gov</u>



HOUSING AND SUPPORTIVE SERVICES NETWORK

Providing a Continuum of Care (CoC) in Washington County

April 5, 2023, 8:00 a.m. (Virtual Meeting)

Mission: Housing and service provider agencies working to bring a broad spectrum of organizations together as partners in the community to perform strategic planning, gaps analysis, prioritize resources needed to provide a continuum of care for individuals and families who are at-risk of or experiencing homeless.

ATTENDEES:

Aguilar-Vazquez, Maria – City of Beaverton Aguilar, San Juana – Open Door Housing Works

Angeles, Nic - Housing Independence

Aragon, Alauna – Community Action Organization

Auld, Amanda – New Narrative Bailey, Lisa – City of Beaverton

Banek, Mario – Open Door Housing Works

Barrett, Mary - DVRC

Benavides, Lucia – Adelante Mujeres Briggs, Gena – Open door HousingWorks Brownell, Amy – EMO-Second Home

Camp, Kaylie - Oregon DHS

Carter, Ana Maria – WC District Attorney's Office

Cooke, Beth – New Narrative

Coppiano, Zoi - Community Action Organization

Cordell, Robin - Mental Health & Addiction Association of Oregon

Davis, Maria - Virginia Garcia Memorial Health Center

DeJarnette, Grace – Care Oregon Dzubay, Dawn – Oregon DHS Edwards-Hughes – New Narrative

Ezell, Kim – City of Tigard

Fellger, Vara – WC Housing Services

Fleming, Hannah – Community Action Organization Francia, Belinda – Open Door Housing Works Gaines, Katherine – Project Homeless Connect Gallian, Katherine – WC Housing Services Garcia-Gomez, Abelmar – Hillsboro SD/HEN

Gibb, Courtney – Hillsboro SD/HEN Greene, Jacen – PSU-HCAC

Greenough, Carol – Family Promise of Tualatin Valley Guillen, Estela – Community Action Organization

Guzman-Andrade, Eduardo – Community Action Organization

Hageman, Heidi – New Narrative Harvey, Adam – The Salvation Army

Hasan, Connie - Family Promise-Greater Washington County

Heath, Kelsey – Metropolitan Public Defender Hoffman, Shawna – WC Housing Services Irwin, Kylee – Community Action Organization James, Karen – WC Behavioral Health Council Johnson, Rebecca Open Door Housing Works Kilber, Helen – good Neighbor Center NW King, Frances – Ecumenical Ministries of Oregon

Chair: Katherine Galian, CoC Program Manager

Co-Chair: Charlie Voss Flowers

Lee-Anderson, Jennifer – Citizen At-Large Leyshon, Hannah – Bridges to Change Lilith, Zafre – Community Action Organization Long, April – Metropolitan Public Defender Ludlam, Mandie – Community Housing Fund Marin, Elvira – Community Action Organization

Markus, Michelle - Mental Health & Addiction Association of

Oregon

Marshall-Gordon, Kim – Project Homeless Connect

Martinez, Omar – City of Hillsboro McCauley, Ryan – Boys & Girls Aid

McMullin, Lissa – Family Promise of Tualatin Valley McVey, Drew – Citizen At-Large (Formerly Homeless) Mendoza, Mayra – Family Promise of Tualatin Valley

Mex, Alejandra - Bienestar

Meyer, Dawnell – Just Compassion Moshkowski, Melody – The Salvation Army

O'Neill-Tutor, Marianne – Mental Health & Addiction

Association of Oregon

Pero, David – Forest Grove SD/HEN Pichardo, Roxanne – New Narrative

Polanco, Wendy – Community Action Organization

Potter, Yvette - WC Disability Aging and Veterans Services

Reang, Heidi – Tigard-Tualatin SD/HEN Reinheardt, Chadwick – Oregon DHS Rose, Dixie – Providence St. Vincent Hospital

Rose, Dixie – Providence St. Vincent Hospital Routhieaux, Mary – Community Housing Fund Saldana, Austin – WC Housing Services Salgado, Miguel – Centro Cultural Sanchez, Annie – Oregon DHS

Smith, Gareth "Gary" – Dept of Veteran Affairs Stoller, Rick – Ecumenical Ministries of Oregon

Taylor, Rowie – DVRC Taylor, Molly – Oregon DHS

Thomas, Lauren – Office of Community Development Thomas, Netosha – Open Door Housing Works

Valdez, Bianetth - City of Beaverton

Valdovinos, Kelvin – WC Office of Community Development

Vasquez, Joel – Community Action Organization

Voss-Flowers, Charlie – CPAH Wells, Zach – HIV Alliance

Williamson, Drew – Boys & Girls Aid Zapata, Marissa – Portland State University

Katherine Galian called the meeting to order at 8:31 a.m.

I. INTRODUCTIONS

In lieu of verbal introductions HSSN members were asked to identify themselves in the chat.

II. GUEST SPEAKER(S)/TRAINING: 8:35 a.m.

Kaylie Camp, Oregon DHS | Community Partnership Coordinator – "SNAP/OHP/TANF" Annie Sanchez reported the mission of Oregon Department of Human Services (ODHS) is to advocate for the safety, health, and independence of all Oregonians. Programs at ODHS include Aging and People with Disabilities, Developmental Disabilities, Child Welfare, Self Sufficiency, and Vocational Rehabilitation. The focus today would be on the Self Sufficiency program which includes SNAP (Supplemental Nutrition Assistance program), TANF (Temporary Assistance for needy families, OHP (Oregon Health Plan - Medicaid), ERDC (Employment related daycare), REF (Refugee program), and TA-DVS (temporary assistance for domestic violence survivors). These programs are not available to undocumented members of a household.

Kaylie Camp shared, TA-DVS provides temporary help to domestic violence survivors who have children or are pregnant. A \$1,200 grant is available to eligible survivors over a 90-day period. Advocates from DVRC are located in each of the ODHS offices to provide support and safety planning. The Refugee Assistance program provides up to 12-months of financial and medical assistance to newly arriving refugees, which is primarily for single or married adults without children. The Beaverton location is a point branch for Washington County ODHS that provide family coaches who work with refugees who are eligible for the program. The TANF work experience provides unpaid real time experience on site, and the JOBS Plus program is for those who are more work-ready but lacking recent work experience on their resume. In the SNAP program, recipients must be at least 16 years old. There are three co-located SNAP employment and training navigators at each branch in Washington County to assist recipients with training and employment. For referrals, an email can be sent to D16.SNAPNavigators@odhsoha.gov or by calling one of the local offices. Those with Able Bodied Adults Without Dependents (ABAWD) status are constrained by rules that limit SNAP benefits to three months in a three year period. Those rules will be reinstated as of July 1, 2023, however, there are exemptions available. To apply for SNAP benefits, applicants can go to one.oregon.gov (ONE), call 1-800-699-9075, or visit a local office.

Dawn Dzubay reported, benefits tied to COVID-19 have ended and pre-pandemic policies and rules have been reinstated. As of March 2023 SNAP recipients are now receiving their regular pre-pandemic benefits. Oregon began issuing pre-pandemic 2022 EBT benefits for eligible children. As of April 1, 2023, OHP benefits for individuals will be reviewed under current eligibility requirements. Information and resources regarding the end of the public health emergency can be found here. ODHS has implemented a texting service that provides renewal and appointment reminders, requests for information, and returned mail notifications. Also, the ONE system will be introducing a mobile app that can be downloaded to phones and tablets. There are several discounts and benefits available to those receiving SNAP benefits. A "Need Food" flyer is available in various languages that provides resources for additional food support. The Double Up Food Bucks program offers a \$20/day match for fruits and vegetables purchased through a farmers market or participating grocery stores. There are also two free food markets at ODHS offices in Hillsboro (1st Tuesday) and Tigard (4th Monday) with no identification required.

For questions or more information, contact Kaylie Camp, kaylie.N.Camp@odhs.oregon.gov Annie Sanchez@odhs.oregon.gov, or Dawn Dzubay, Dawn.Dzubay@odhs.oregon.gov. This presentation can be found on the HSSN meeting webpage.

What kind of work is included in the Jobs Plus program?

There are a variety of different opportunities for individuals to participate depending on their personal interests.

How can you help a houseless high school student to avoid barriers in accessing benefits, especially SNAP and OHP?

Contact a CPC to find out more information about why access was denied and assist in gaining benefits for those individuals.

Who is the point of contact at PCC to help individuals obtain their GED?

If the individual is age 16 or over and receiving SNAP they would be connected with the SNAP Employment and Training Navigator who can connect them with adult education services. Presentations by CPC's can be arranged to explain the process to individuals or groups.

Ana Maria Carter, WC District Attorney's Office, Child Support Division, "Child Support" Ana Maria explained the Oregon Child Support program is run by the Department of Justice and is comprised of District Attorney's offices around the state and the Division of Child Support (DCS). Cases for participants receiving state assistance are handled by DCS offices while all other cases are assigned to the district attorney's office where an applicant reside. Paternity needs to be established prior to a Child Support Order being ordered. An Order can be modified if it is more than three years old or there has been a substantial change in circumstances. Along with child support, healthcare coverage can also be required. A Spousal Support Order can also be enforced if child support is also being enforced. There is limited enforcement in spousal support-only cases; however, when the person receiving support is receiving public assistance. Intergovernmental cases can also be enforced between states. A Claim of Risk can be filed to prevent disclosure of information specified in OAR 137-055 1140(6) because of health, safety, or liberty of a party or child but a contact address must be provided to enable information to be sent for legal proceedings. Payments are generally withheld from an individual's paycheck but for those who are unemployed or self-employed, payments can be made by check or electronically. Those receiving payments can request receipt by check, RediCard (debit), or direct deposit. When an obligor defaults on payment, several enforcement mechanisms are used prior to issuing a Contempt of Court Order for noncompliance. Child support payments can be suspended if the obligor is receiving cash assistance and is unable to pay child support or if they have been incarcerated for more than 180 days. Once released from jail, there is no obligation to pay for the first 120 days. After that time, the order will be reinstated at 50% prior to the obligor's release. If a child is receiving veteran's or Social Security benefits, that amount can be applied against any arrears owed. Contact Ana Maria Carter with any additional questions or comments. This presentation can be found on the HSSN meeting webpage.

If someone is in school far away and cannot pay for a period of time, are there any modifications for that situation?

For an administrative order, the obligor must be employed for at least, full-time minimum wage, however a judge can choose to modify payments. In a paying case, the state in which the case was filed will ask the state the obligor is located in, to enforce the order.

III. MEETING MINUTES

Motion: Approve the March 1, 2023 meeting minutes

Action: Gina Briggs
Second: Heidi Hageman
Vote: Approved, consensus

IV. GENERAL BUSINESS

A. 2023 Homeless Census – Dr. Marissa Zapata/Katherine Galian

Dr. Zapata reported the 2023 Homeless Census was the first time a tri-county census was conducted. The *Counting Us* app was used during this year's count which tracked the areas being covered and allowed deployment of volunteers to needed areas to provide coverage across the tri-county area. Training was streamlined by providing centralized training. The data gathered will be analyzed to prevent de-duplication and notate people in the most appropriate county. HUD required data will be assembled for the submission to HUD but a more comprehensive regional report will also be produced.

Katherine reported Washington County had 100 enumerators participating in the PIT count who covered Central Beaverton, Hillsboro, North Beaverton, South County, and West County, resulting in 264 interviews. This year street outreach and coordinated entry data was added along with households who were not surveyed at the time of the count but appeared to have been literally homeless during the PIT count. There were 782 households in the total homeless population for the 2023 PIT count which includes both sheltered and unsheltered individuals. The data revealed that chronically homeless numbers have decreased and the veteran population has slightly increased. There was also a reduction in the unsheltered homeless count and a slight reduction in sheltered households. Any households that stated they were living in locations not in line with HUD's standards as being unsheltered were removed from the count. HSSN members affirmed that street outreach and coordinated entry data should be included in the HUD submission once it has been de-duplicated with regional data.

Motion: Recommend the CoC approve the submission of PIT data to HUD.

Action: Heidi Hageman Second: Dawnell Meyer

Vote: Approved, consensus

B. Washington County Program Update

<u>Landlord Liaison Program</u> – Monica Avila, WC Housing Services Due to time constraints, this agenda item was held over until the May 3,2023 HSSN meeting.

C. Partner Agency Program Spotlight

<u>Eviction Prevention Program</u> – Wendy Polanco & Eduardo Guzman Andrade, Community Action Organization (CAO)

Emergency rental assistance is available to households who meet the following criteria: (1) Have a rental contract with at least one household member included, (2) Received an eviction notice for nonpayment of rent for the current month in which they are applying and (3) Are below 50% of Area Median Income (AMI). Eduardo noted the 72-hour eviction notice has been changed to a 10-day notice due to the passing of HB 2001. To request rental assistance, potential applicants can call Community Action at 503-615-0770 complete an application online at www.caowash.org. Once an applicant is deemed eligible to receive assistance, a 90-minute phone appointment will be scheduled with a CAO team member to collect household data and necessary documentation (ID from all adults living in the home, verification of income, nonpayment eviction notice, and a copy of the signed rental agreement). A follow-up assessment will be conducted for certain households. An assessment is also conducted to screen clients for additional resources that might be available. Funds are usually available 1 - 2 weeks after approval. Current capacity allows financial assistance for up to 185 people a month. Additional assistance is provided by the Eviction Defense Project who can be reached (888) 585-9638 or evictiondefense@oregonlawcenter.org. For questions or comments, contact Wendy Polanco or Edwardo Guzman Andrade This presentation can be found on the HSSN meeting webpage.

V. ANNOUNCEMENTS

Following today's HSSN meeting, Washington County's Office of Community Development, the City of Hillsboro and the City of Beaverton held a public hearing on their draft 2023 Action Plan.

VI. ADJOURNMENT

The meeting adjourned at 10:02 a.m.

Minutes prepared by Michelle Rubio.

To be added to HSSN email list, contact cocinfo@washingtoncountyor.gov