Department of Housing Services

Annual Work Plan (Fiscal Year 2025-26)

The Department of Housing Services creates pathways out of homelessness, promotes housing stability and invests in affordable communities. This year, we are setting important goals to advance our mission and make meaningful progress towards operational excellence.

Community Impact goals:

- Sustain stable housing for **5,200** households with ongoing rental assistance
- Begin construction on **120** transitional homes for people experiencing homelessness with behavioral health and/or substance abuse needs
- House or prevent homelessness for **725** households
- Sell **30** single-family homes to raise funds for future affordable housing developments
- Deepen our understanding of the demographics of those we serve to ensure access and opportunity *for all residents*

Fiscal Stewardship goals to increase controls of limited public funds while maximizing our community impact

People & Culture goals to support our staff, who make this work possible, with professional development and organizational improvements to ensure teammates have a clear sense of role and purpose connected to our mission

Process & Technology goals to improve well-documented processes and implement systems that find synergies across teams and partners