

Department of Housing Services



HUD FY2024 System Performance Measures

Performance Evaluation Sub-committee
Review

April 2025



Agenda

- What are the System Performance Measures (SPM)?
- What is the 2024 SPM telling us about our system?
- Vote to approve this for submission to HUD



What is the SPM?

The SPM is an annual HUD required report that:

- Includes performance outcomes for all projects* providing services to homeless individuals
- A requirement of the McKinney-Vento Act, to measure:
 - Our response as a coordinated system of homeless services
 - Performance as a coordinated system
 - Progress in preventing and ending homelessness
 - Performance by specific projects or project types

**Note: Victim Service Providers are excluded from the SPMs*

What Does it Measure?

Measures Performance Across Seven Metrics:

- **Metric 1:** Length of time persons remain homeless
- **Metric 2:** Returns to Homelessness: The extent to which persons who exit homelessness to permanent housing destinations return to homelessness (6, 12, & 24 month time frames)
- **Metric 3:** Annual Number of homeless persons
- **Metric 4:** Employment and income growth for homeless persons in CoC funded projects

What Does it Measure?

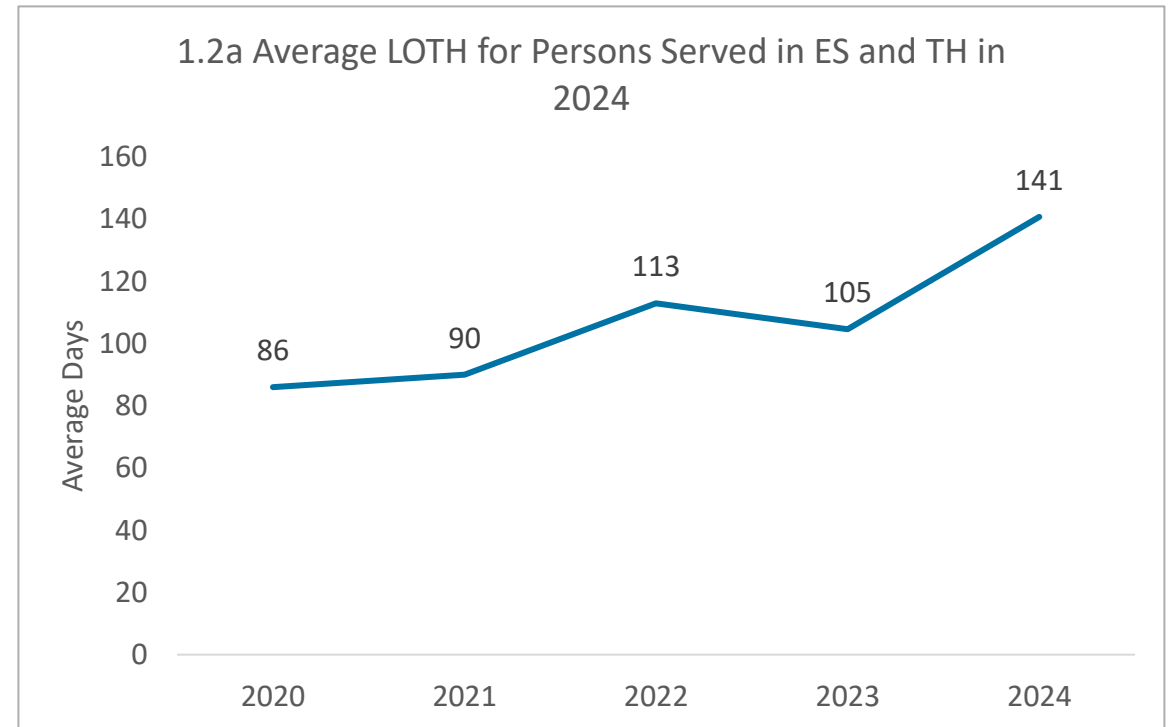
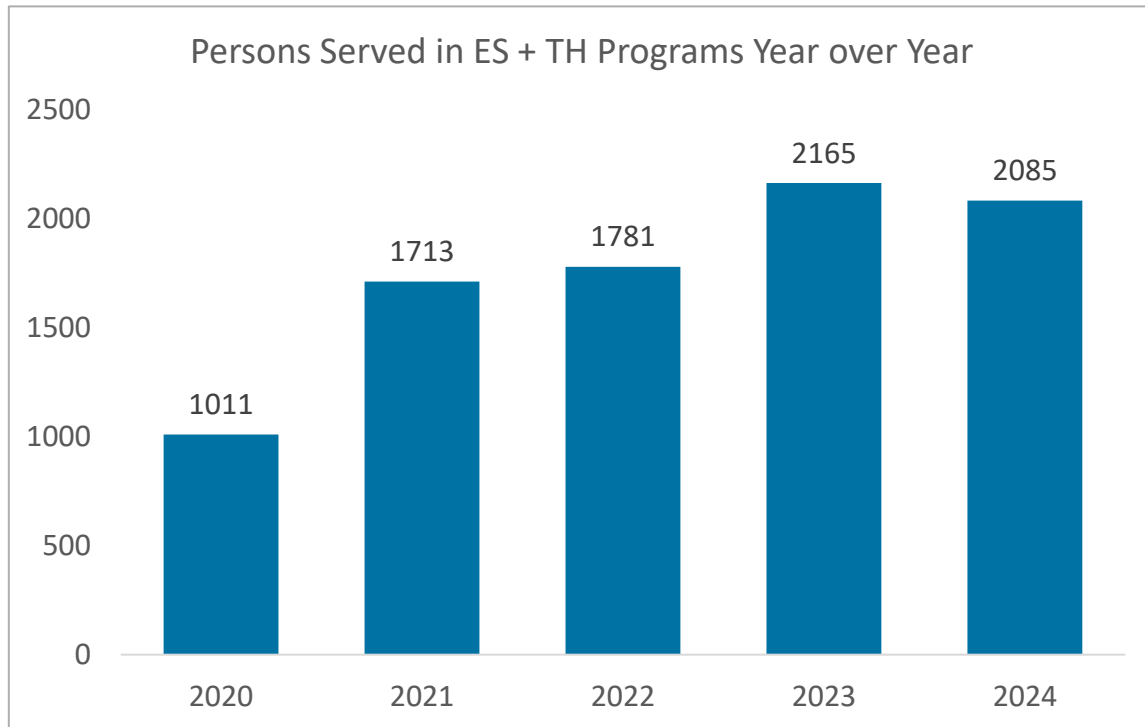
Measures Performance Across Seven Metrics:

- **Metric 5:** Number of persons who become homeless for the 1st time
- **Metric 6:** *Homelessness Prevention and Housing Placement of Persons Defined by Category 3 of HUD's Homeless Definition in CoC Program-funded Projects*
 - *Only measure for HUD designated high-performance CoCs*
- **Metric 7:** Successful placement from street outreach and successful placement in or retention of permanent housing

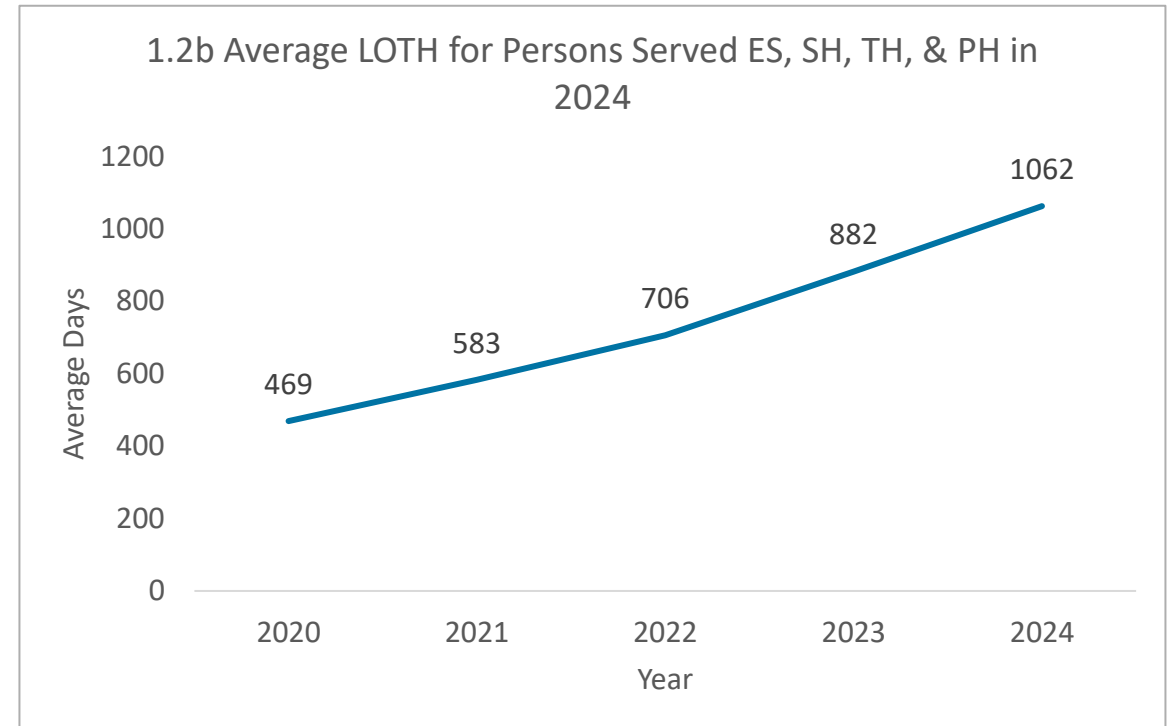
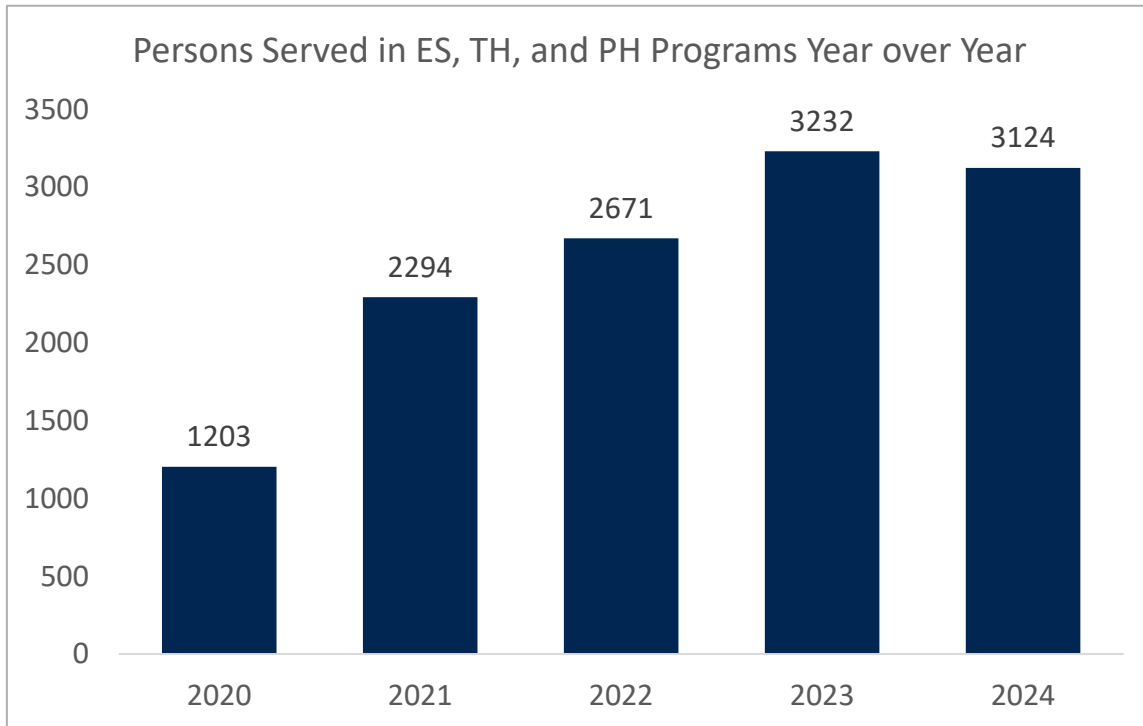
What is it Telling Us?



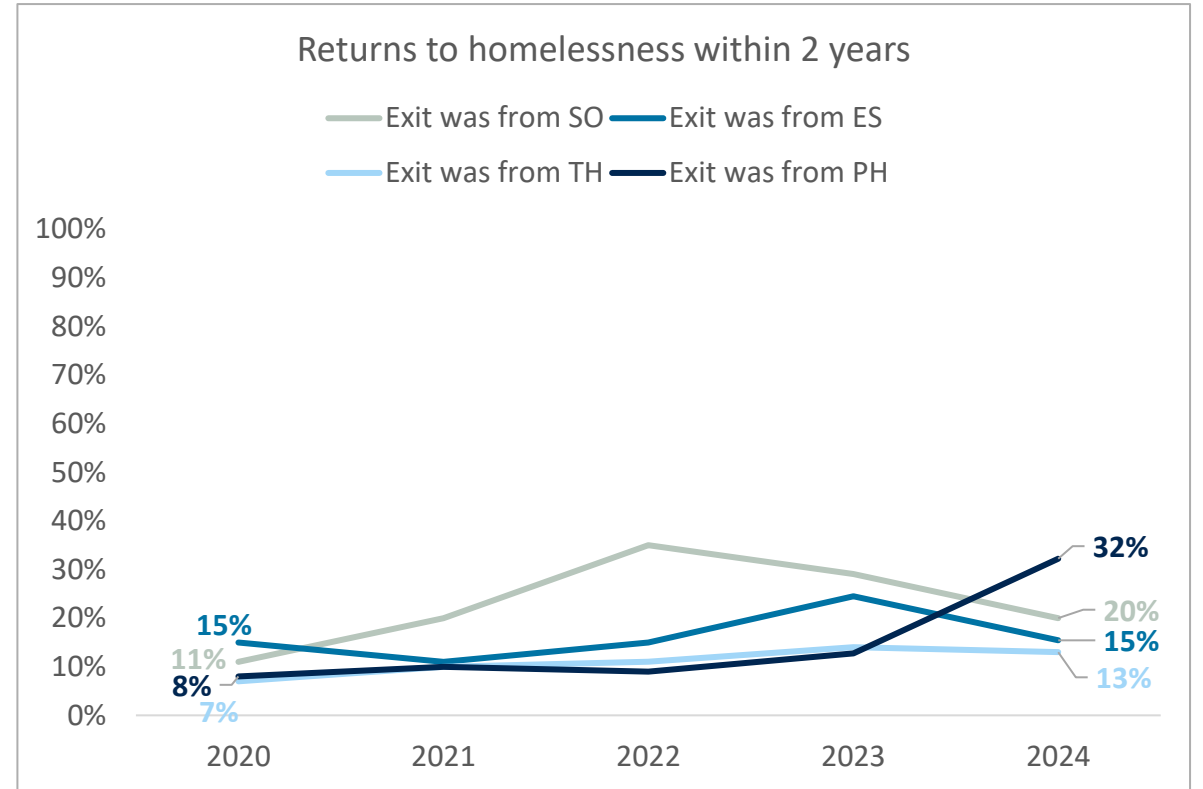
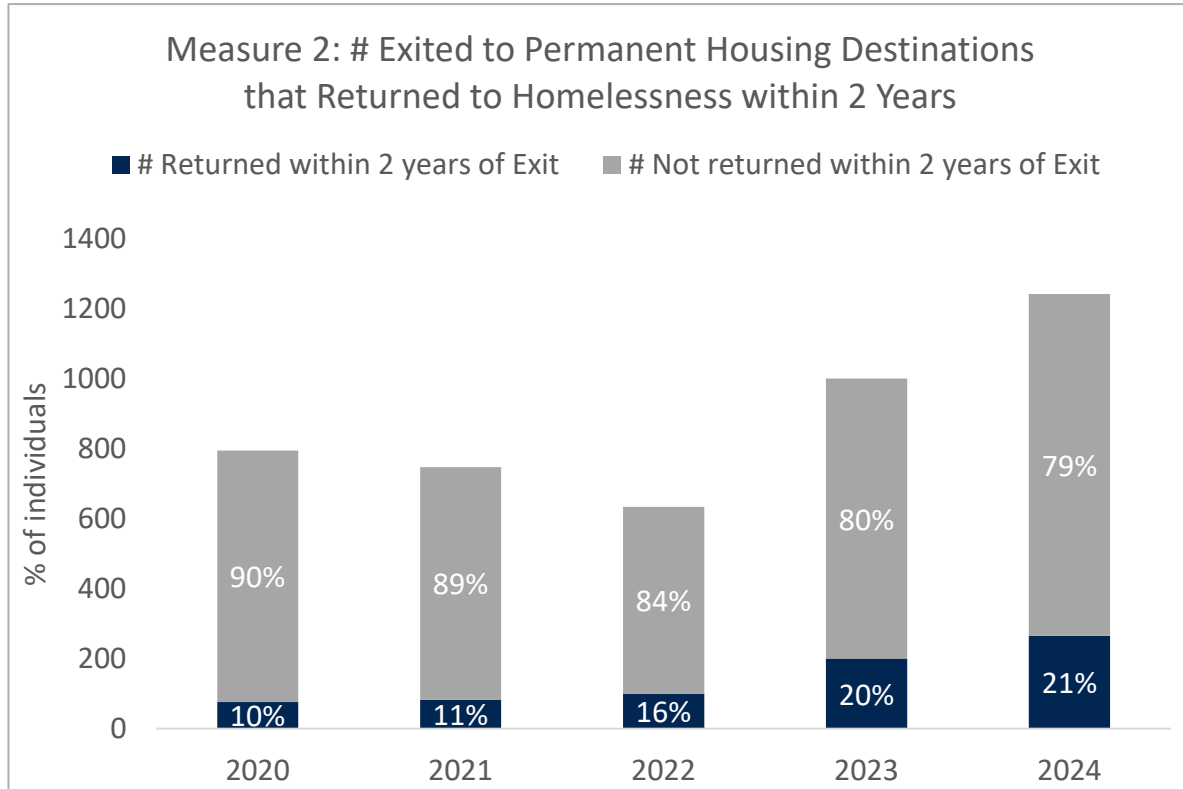
Metric 1: Length of time persons remain homeless



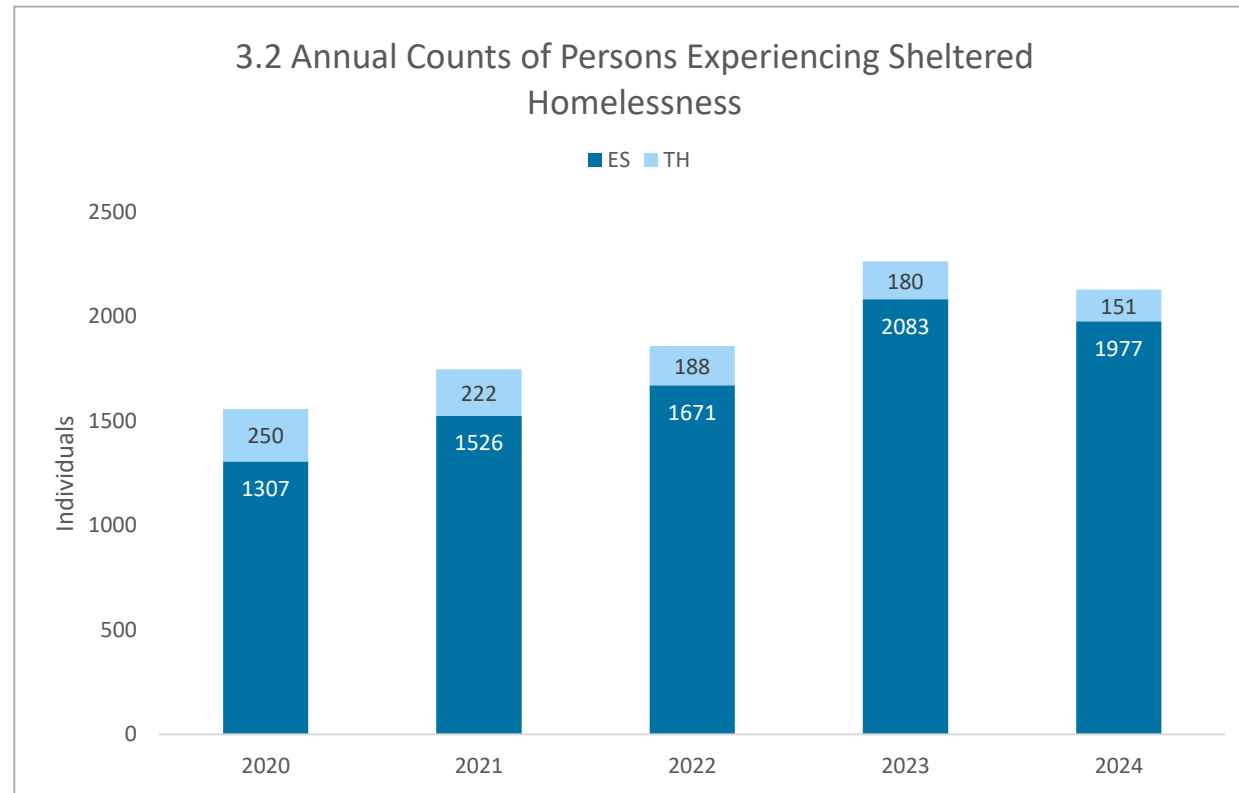
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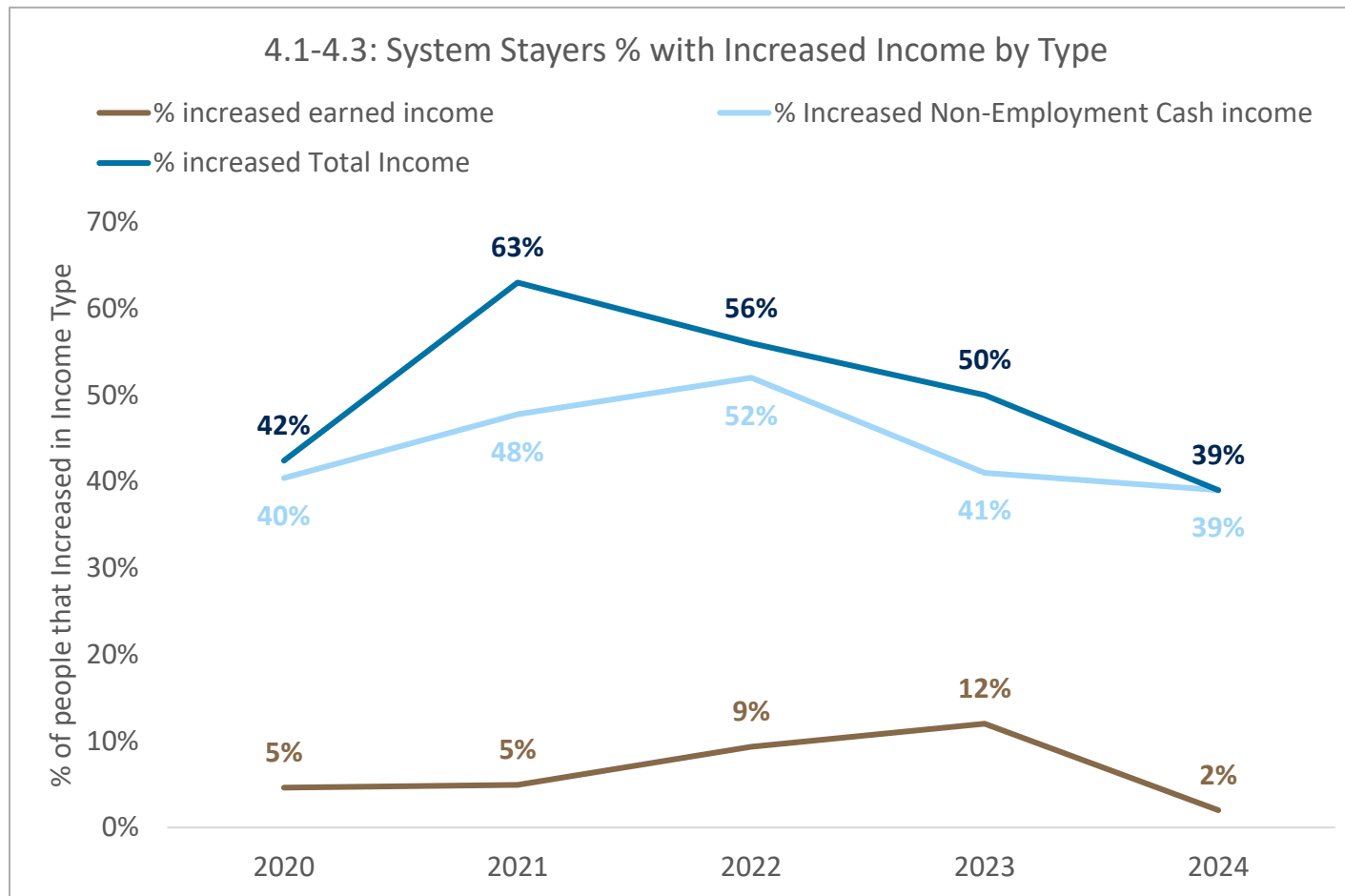
Metric 2: Returns to Homelessness



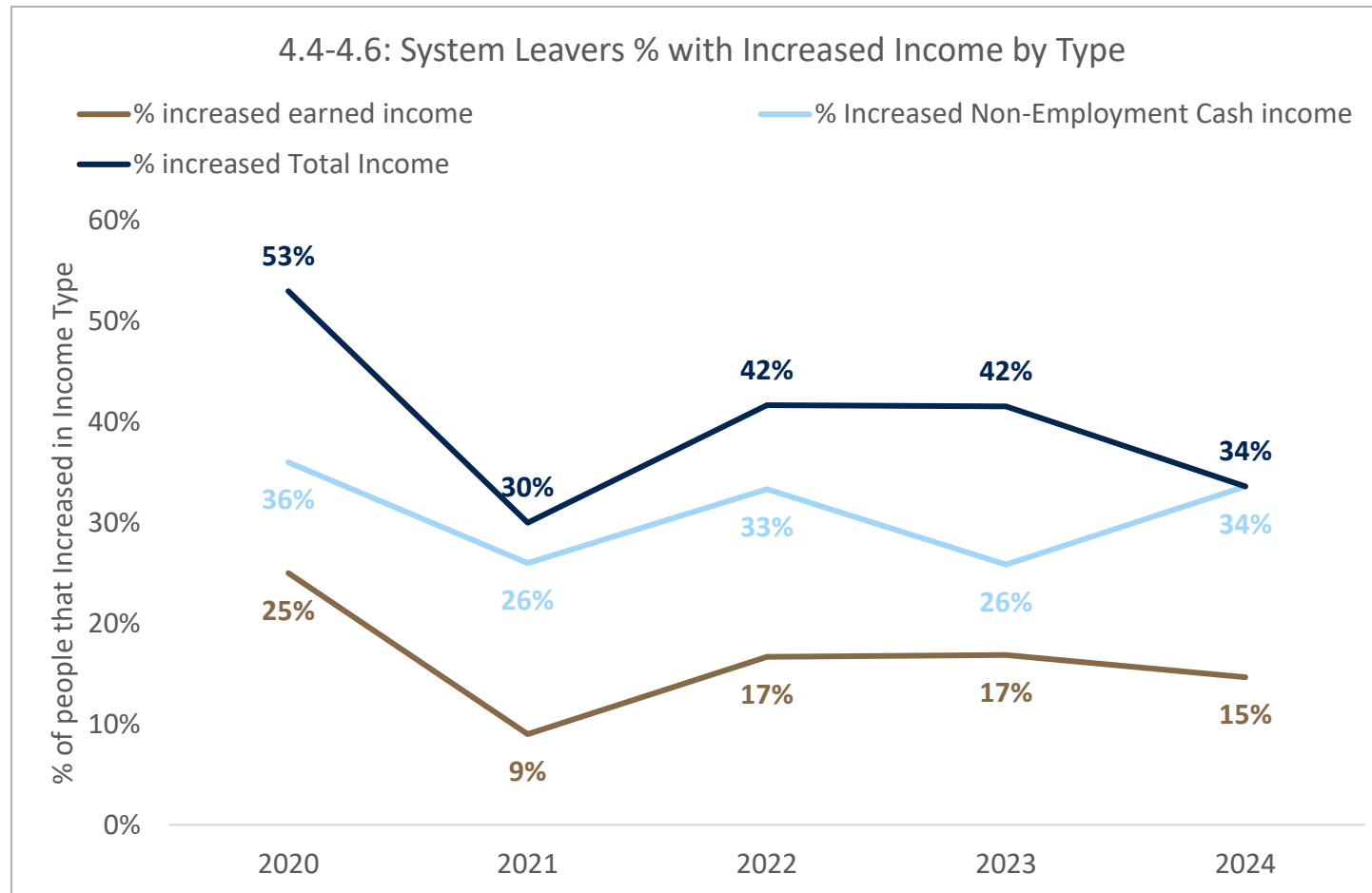
Metric 3: Total Number of Homeless Persons



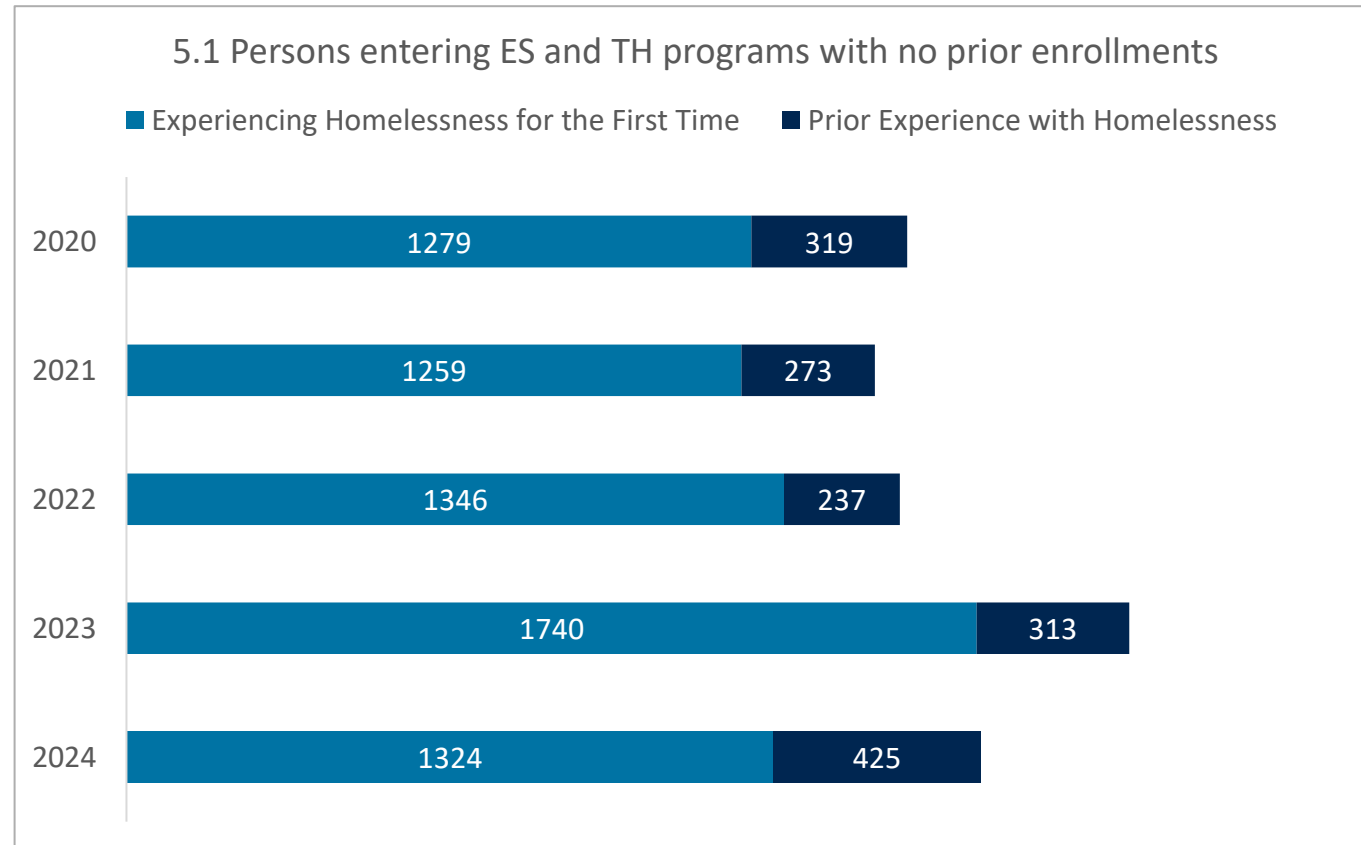
Metric 4: Employment and income growth for homeless persons in CoC funded projects



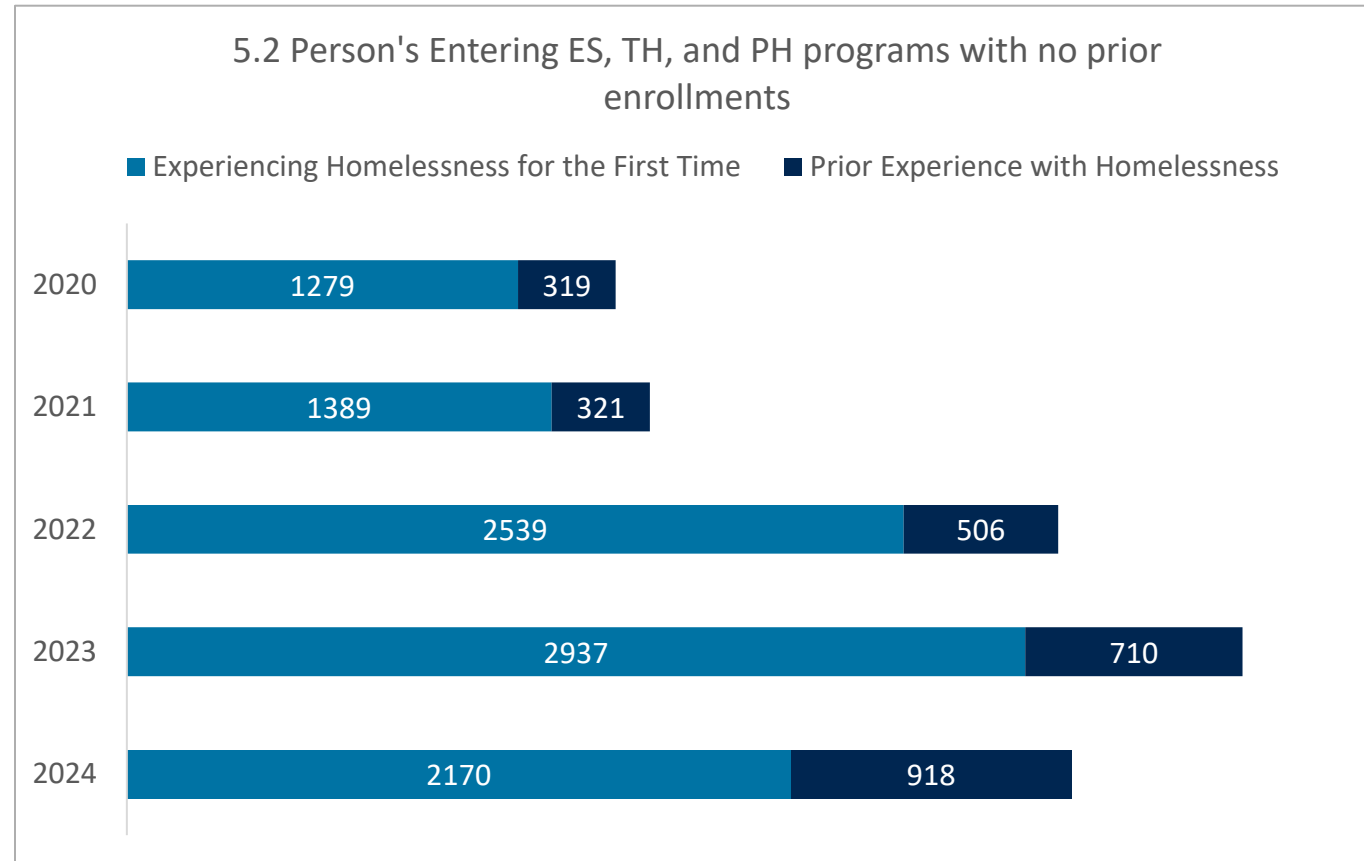
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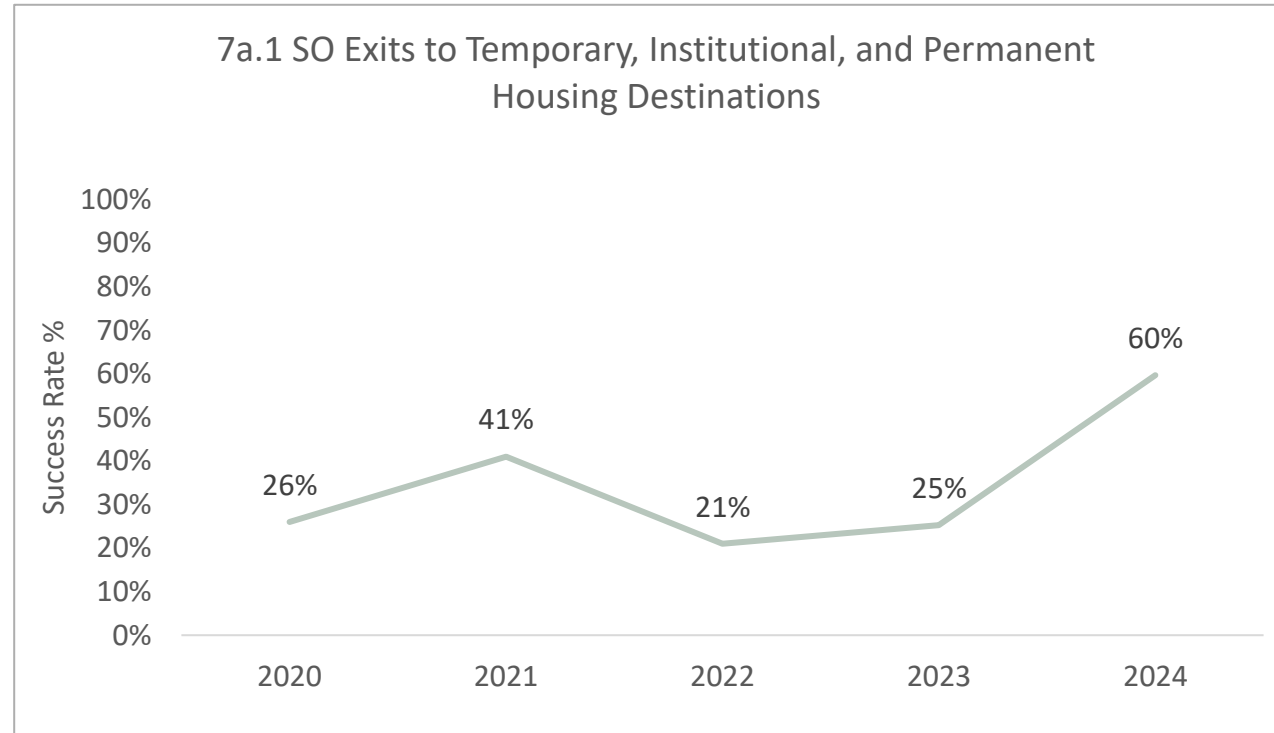
Metric 5: Number of persons who become homeless for the 1st time



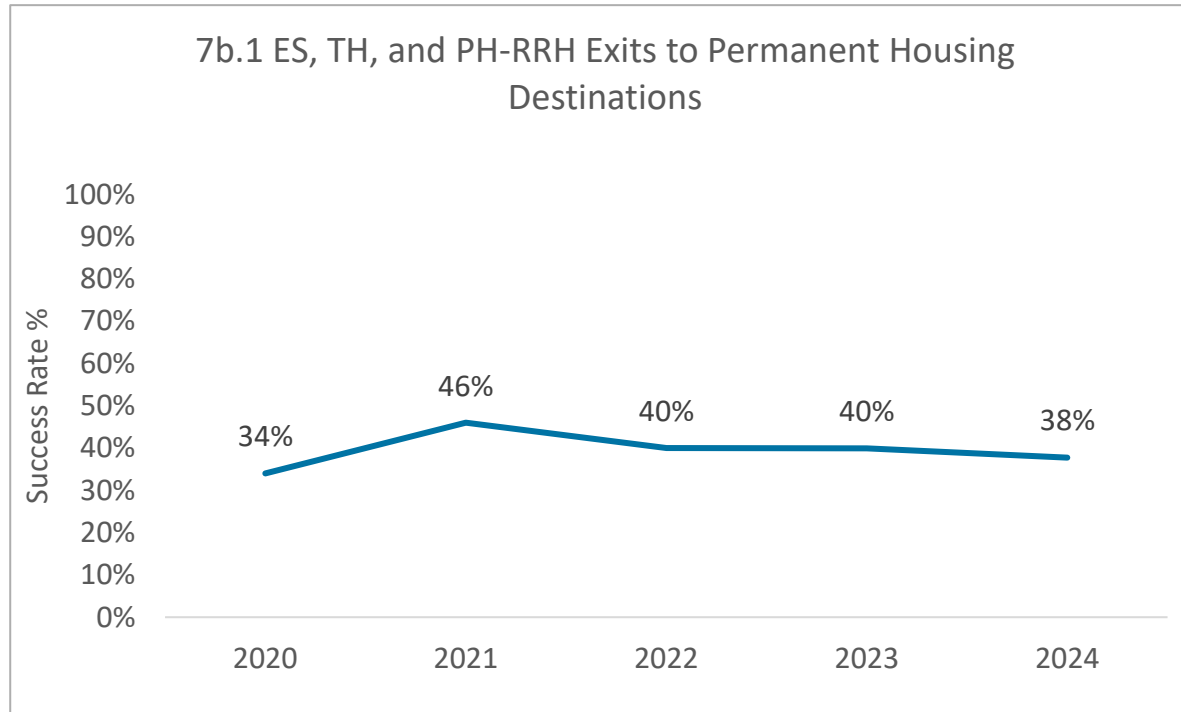
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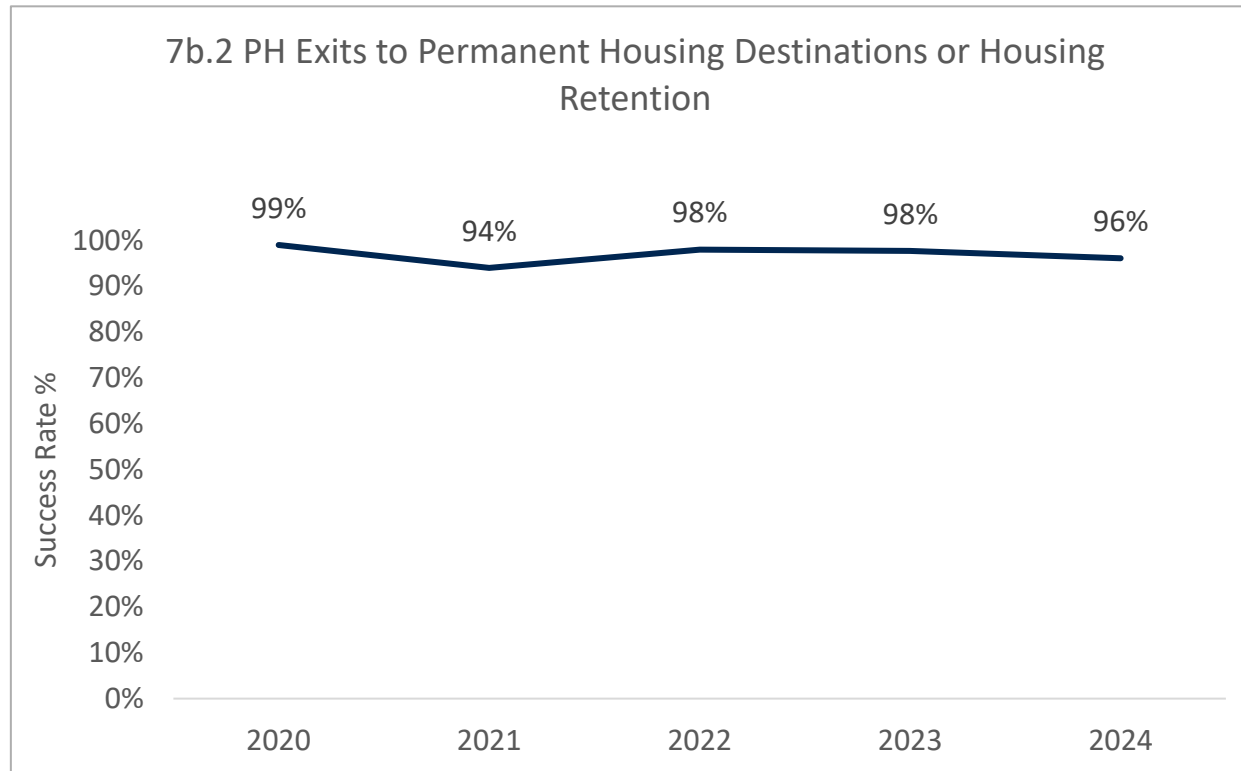
Metric 7: Successful placement from street outreach and successful placement in or retention of PH



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Questions for Discussion

- Does the information in this report fit with your real-life experiences?
- What questions does this data raise for you?
- What other systems analysis would you like to see?

Vote to Approve Submission



Department of Housing Services



Thank you



Acronyms

Acronym	Full Name	Description
SPM	System Performance Measures	HUD required report outlining system outcomes
HUD	Housing & Urban Development	Federal department responsible for Homeless Services
FY	Fiscal Year	10/1/2023-9/30/2024 for these reports (HUD FY)
CoC	Continuum of Care	
ES	Emergency Shelter	
TH	Transitional Housing	
PH	Permanent Housing	
LOTH	Length of Time Homeless	



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