

Health Care Case Conferencing Project Update



Historical Context

- Healthcare + Homelessness Pilot – national cohort convened by Community Solutions and Institute for Healthcare Improvement
- Two-plus years developing collaboration between homeless services and health care systems



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Project Aim:

Share participant information and coordinate resources/supports to achieve a measurable reduction in chronic homelessness through coordinated interventions for people with unmet medical needs who are chronically homeless or at risk of becoming homeless

Why health care case conferencing

County and service providers continue to see an urgent and unmet need for both unhoused and newly housed clients: **getting connected to the health care they need.**

Health care teams lack a consistent pathway to connect with unhoused patients and the homeless response system

Mini-pilot during 2022 winter shelter season worked well to close care gaps: referrals, info sharing, communication and rapid problem solving

Enabling ongoing collaboration required a data sharing agreement (DSA) between the County HMIS and Kaiser Permanente + Providence.

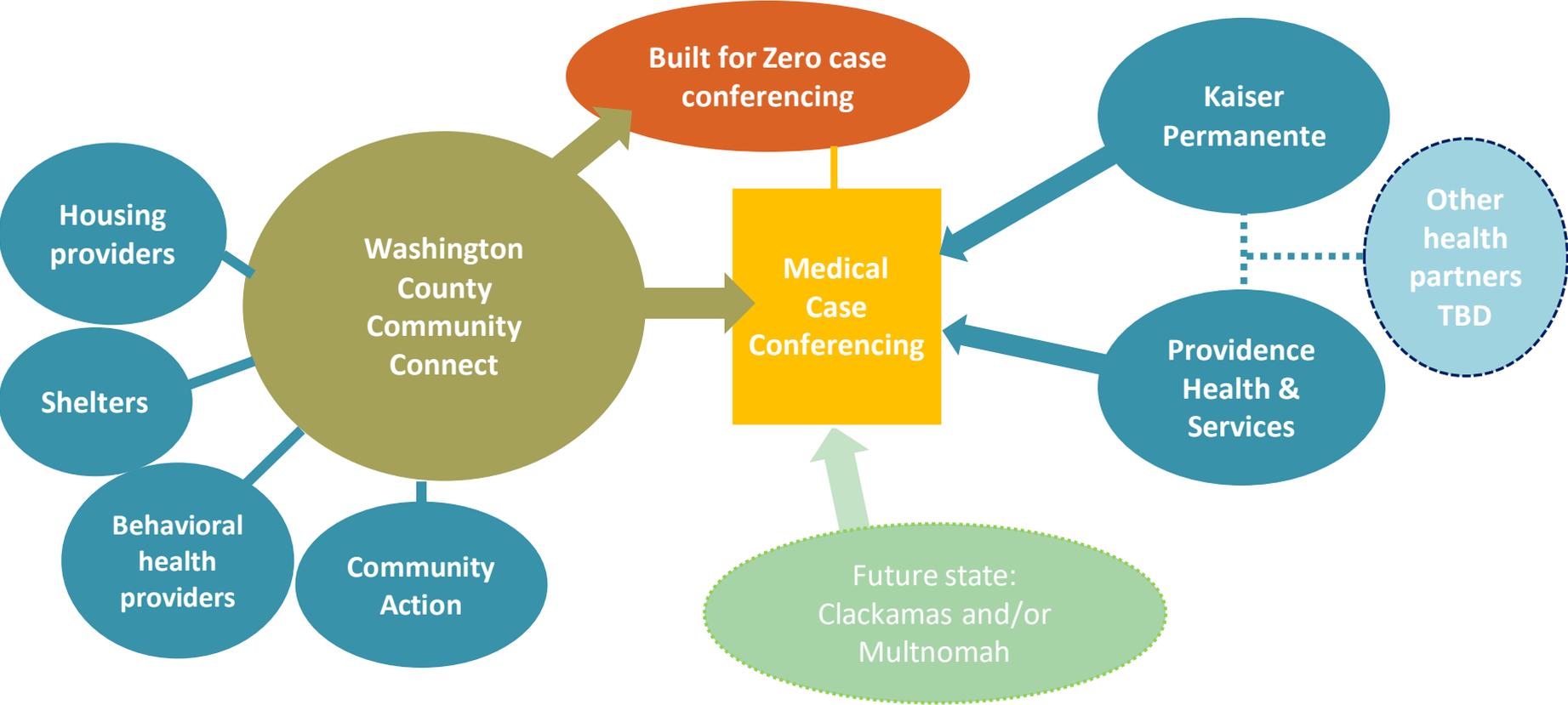
Securing this agreement took nearly a year. **We launched case conferencing on March 31, 2023**

Who is at the case conference table?

- Washington County staff
- Housing partners:
 - Shelter services
 - Outreach workers
 - Case managers
 - Navigators
- Health partners:
 - Kaiser Permanente
 - Providence Health & Services



System visual



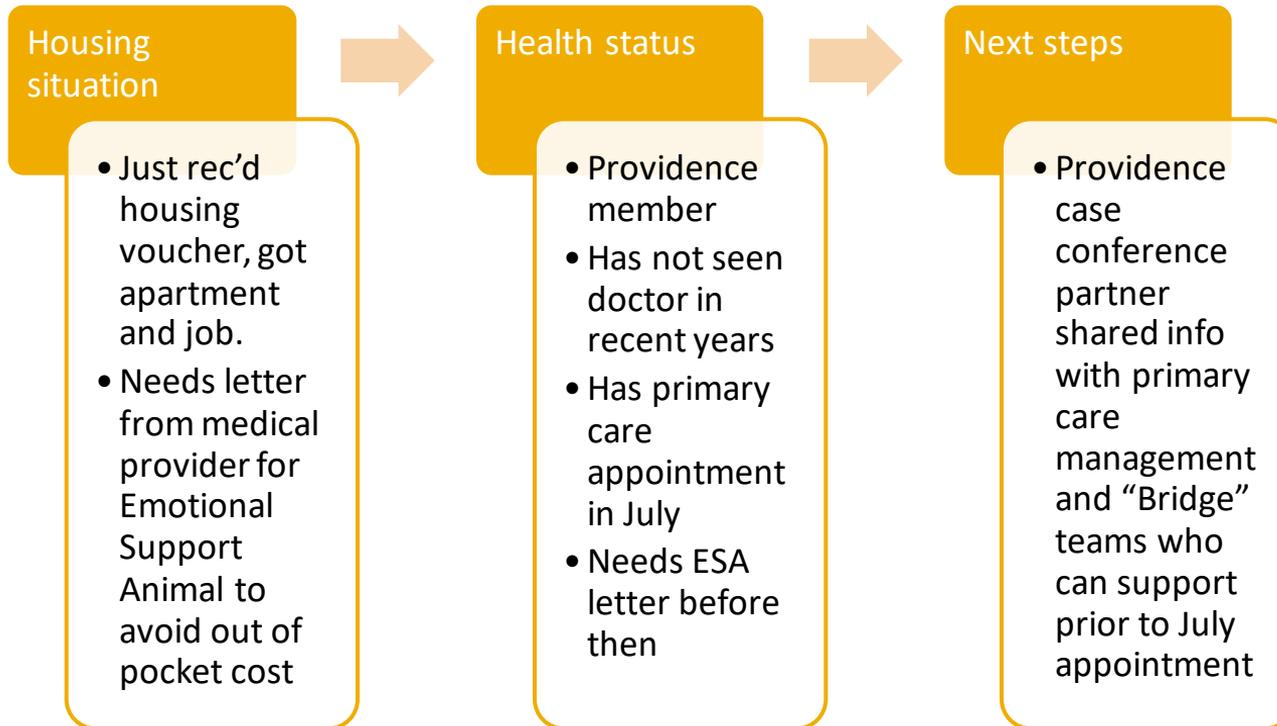
Service Approach:

- Lead with equity
- Strengths-based approach
- Behaviors vs. Diagnosis
- Person centered
- Ask for support
- Systems vs. personal issues
- Cultural relevance
- Confidentiality

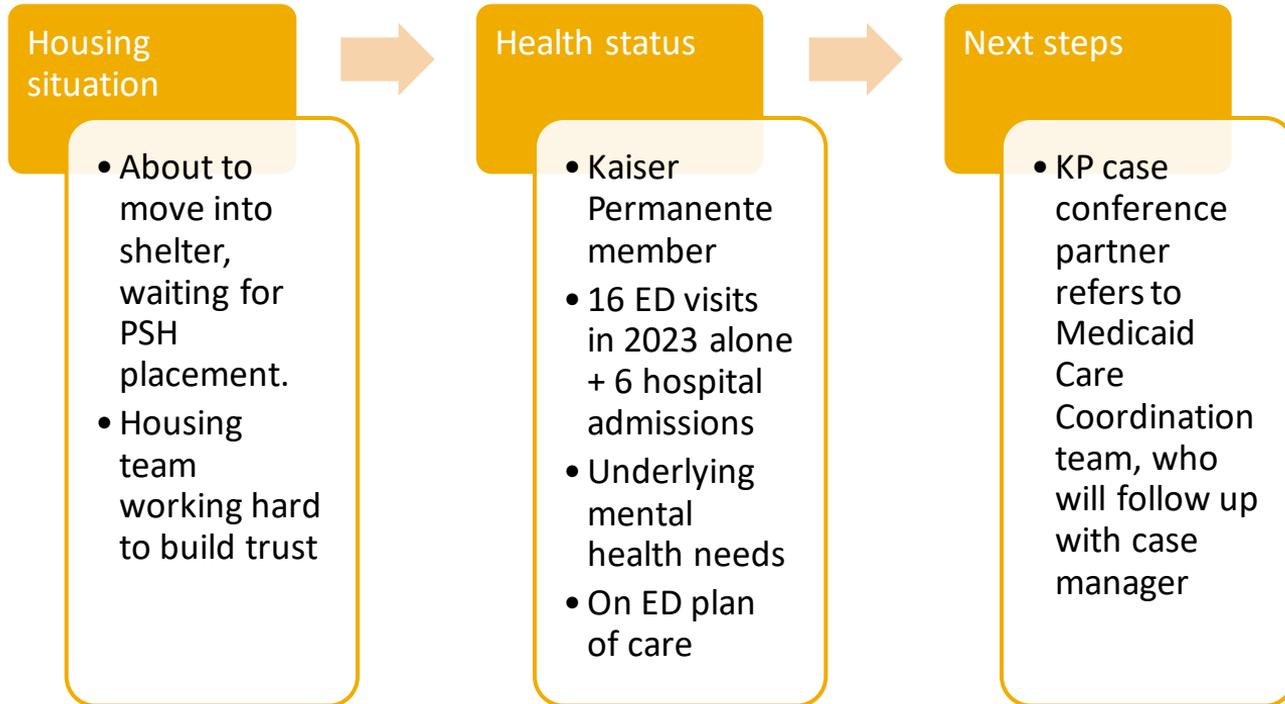
Logistics:

- By-name list generated 10 days prior to case conferencing
- Health partners identify their members on the list
- Housing providers are notified that their participant will be on case conferencing list
- One-hour meetings on Friday morning twice monthly
- Resource sharing, service referrals, and service coordination
- Establish and work toward health and housing goals for individuals

Case conference story #1

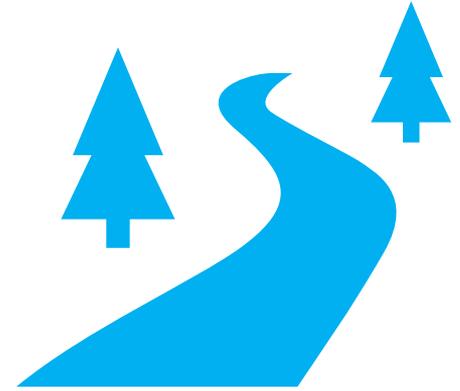


Case conference story #2



Opportunities for expansion

- Health systems partners working to expand beyond primary care by engaging hospital teams
- Additional health care partners may join case conferencing
- Clackamas County has asked to join, currently reviewing data sharing agreement
- Presented to staff at Joint Office of Homeless Services for consideration



Questions & Comments

