

# Housing training program

In partnership with Portland Community College, Metro is creating a training program for housing providers in the region.

### What?

Metro, in partnership with Portland Community College, is creating a non-credit housing training program. There will be no pre-requisite education requirements. The initial courses will focus on:

- Fundamentals of housing case management
- Basics of housing system navigation

### Who?

The first cohort will be comprised of staff who:

- Work at agencies with Supportive Housing Services contracts
- Have been hired in the last 0-6 months

### Help Metro develop this exciting new program! Please answer the following surveys by October 15!

Are you a frontline housing service worker?

Survey link: https://forms.office.com/r/ncjaRc7nWA

Take a 15–20-minute survey giving feedback on Metro's training work including curriculum development and future training initiatives. Please take this survey if you are a frontline housing service worker.

Are you in **leadership** at a housing service organization?

Survey link: https://forms.office.com/r/CBQ6zv13V5

Take a 20 minute survey including questions on Metro and PCC's housing training program logistics and sustainability, skills needed to advance in the housing field and technical assistance needs of organizations. Please take this survey if you're a director, manager or supervisor.

## Are you interested in being part of workgroup that will help shape the curriculum of the program at PCC?

<u>Survey link: https://forms.office.com/r/RM65FMYHZW</u>

Metro encourages any current frontline housing service worker or supervisor of housing service workers who is interested in sharing their feedback to apply! Metro aims to identify nine participants who represent the diversity of our region to provide feedback on the curriculum being developed through Portland Community College. Interested participants should get approval from their supervisor before applying.

### Want to learn more?

Metro will be hosting a listening session on Tuesday September 23rd from 3 – 4pm. During this session, Metro will provide a progress update on the development of the PCC courses, discuss the various engagement opportunities that we are hoping you will participate in, and introduce new training resources and upcoming opportunities.