

Public Comment Information



Thank you for joining the meeting!

- Limited meeting time is available for verbal public comment:
 - Raise your hand in Zoom
 - Raise your hand in person
- Written comment can be made through the [public comment form](#) on the Solutions Council website or on the comment cards handed out by staff.
- If time permits, staff may remain after the meeting to address any questions or concerns that may arise for observers during the meeting.



Department of Housing Services



April Meeting

Homeless Solutions Advisory Council

April 17, 2025



Agenda

- Public comment
- Consent agenda
- Regional Alignment in Homeless Services
- Staff updates



Public Comment Information

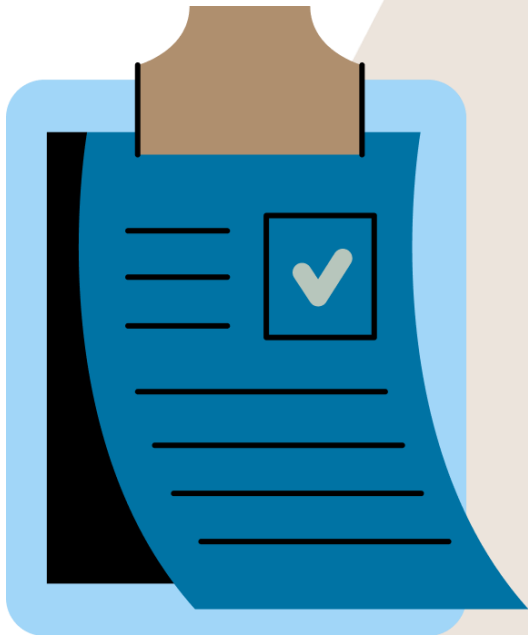


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Consent Agenda





Metro

Regional Alignment in Homeless Services

County staff

Nicole Stingh, Strategic Initiatives and Relations Manager

Metro staff

Valeria McWilliams, Regional Alignment Supervisor

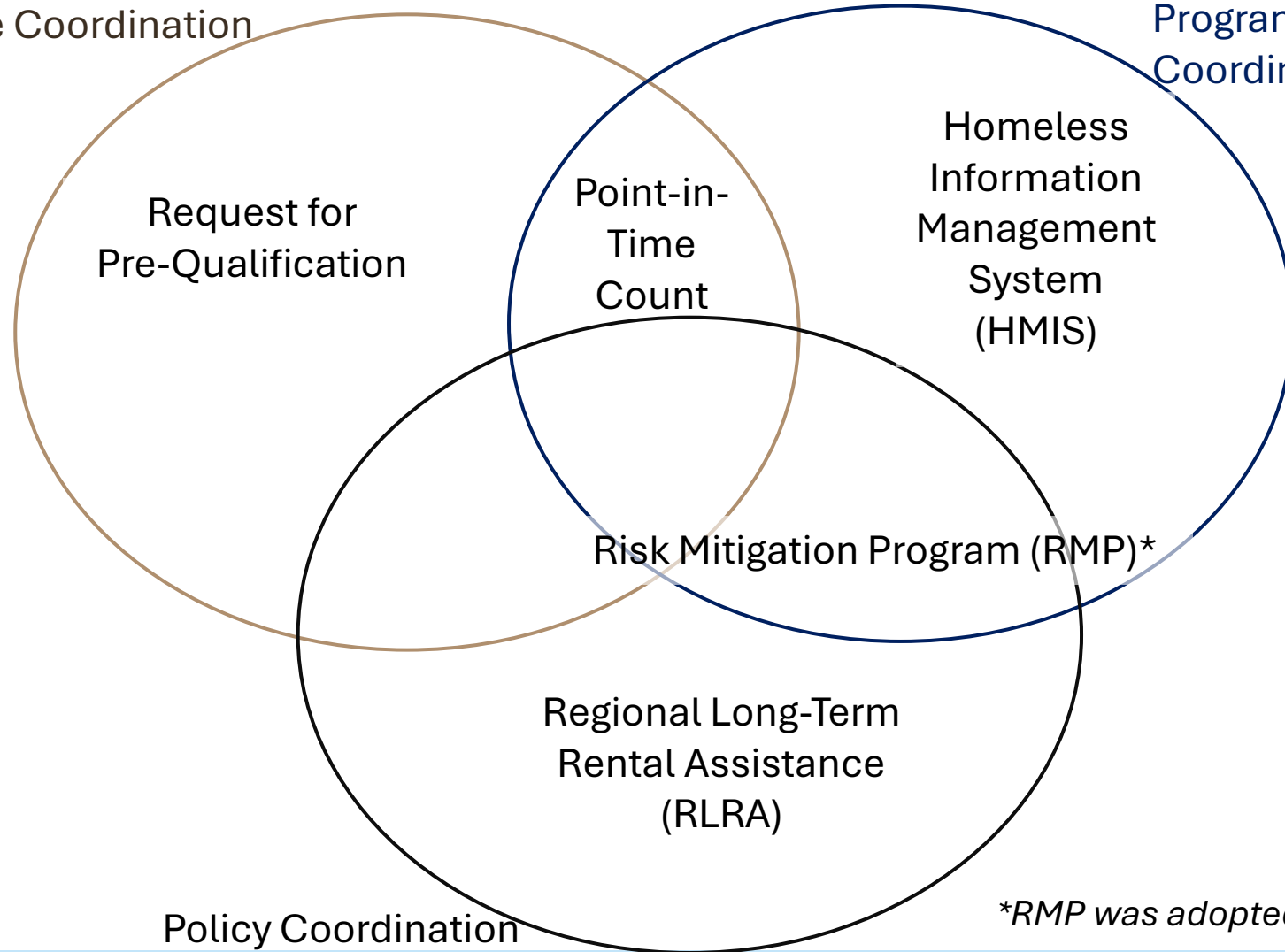


Regional Alignment Examples

Outside of the TCPB, the three counties work closely together on regionalism:

Administrative Coordination

Programmatic Coordination



**RMP was adopted into a TCPB goal*

What we will cover

- TCPB Origin
- TCPB Launch and Development
- Regional Goals
- Current Status

TCPB Origin - Why the TCPB?

- Supportive Housing Services is a regional initiative
 - Ballot Measure 26-210, Intergovernmental Agreements and TCPB Charter
- Pre-2020: no single entity existed to organize systems
- Uniquely positioned to meet the complexity of crisis

TCPB Launch – Measure 26-210

Ballot Measure 26-210:

“This body will develop and implement a tri-county initiative that will be responsible for **identifying regional goals, strategies, and outcome metrics related to addressing homelessness in the region.**

Metro will annually allocate a portion of resources from its administrative costs to provide **the staffing and logistical support to convene and maintain a tri-county homeless services planning body.**

Each county must annually contribute no less than five percent of each of the counties’ share of the Supportive Housing Services Revenue to a regional strategy implementation fund”

TCPB Launch – Intergovernmental Agreements

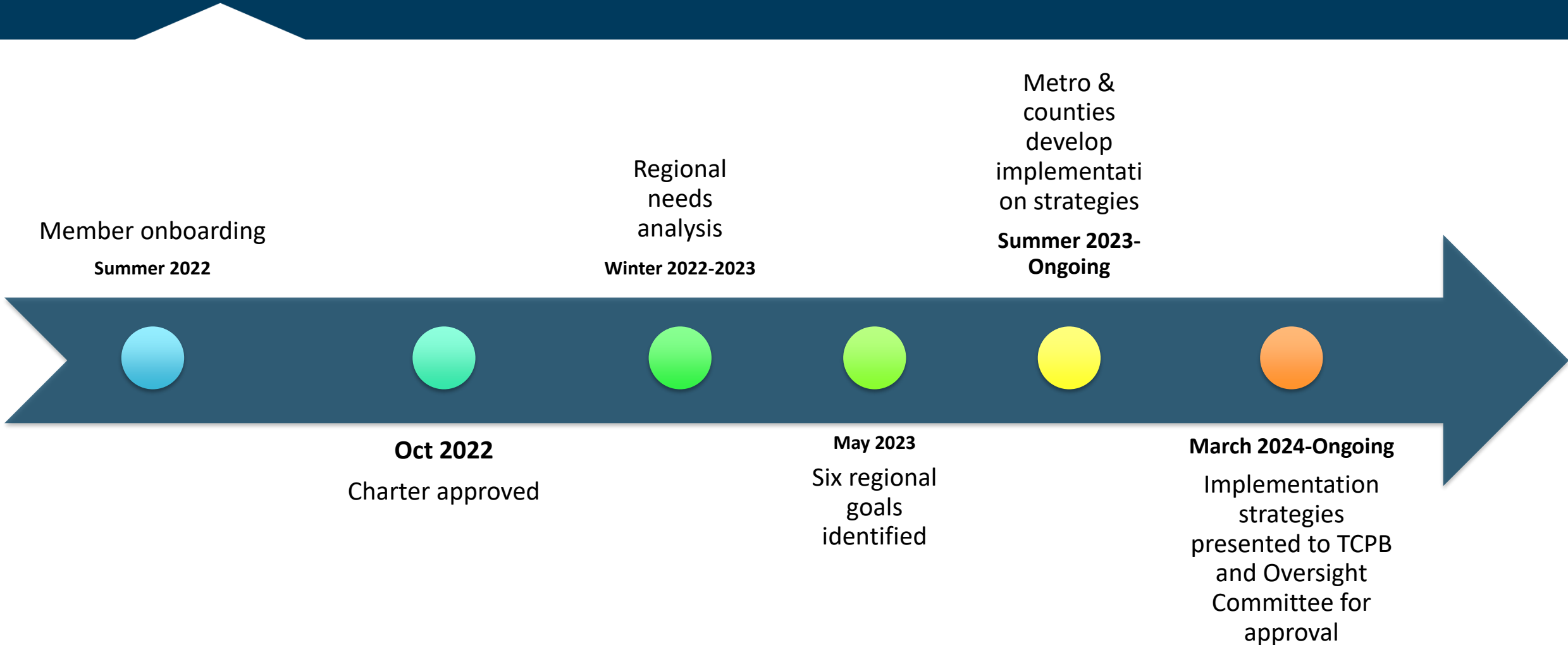
“Metro will convene the TCPB to strengthen coordination among the Counties and Metro in addressing homelessness in the Region.

The TCPB will identify Regional goals, strategies, and outcome metrics that support Regional SHS coordination and alignment.”

TCPB Launch – TCPB Charter

- 1. Develop a Regional Plan**
2. Review proposals from the counties that advance regional goals, strategies and outcome metrics
3. Provide guidance and recommendations to the counties on the implementation of strategies to achieve regional goals and outcomes
- 4. Approve and monitor financial investments by the counties from the RIF**
5. Provide guidance on the operationalization of SHS values at the regional level
- 6. Monitor and provide guidance on the implementation of the Regional Plan**

TCPB Development: 2022-Present



Examples of Regional Policies Considered

- ❖ Barriers to employment for people recently housed from homelessness and ready for employment

- ❖ Align SHS resources with the Regional Affordable Housing Bond and other sources

- ❖ Establish consistency in program evaluation standards and procedures

- ❖ Regionalize "Move-In Multnomah"

Identify regional system indicators to measure changes in the population experiencing homelessness

- ❖ Integration of wrap around voluntary services

Create a centralized, accessible, and streamlined process for RLRA

Evaluate the impact of specific program types

TCPB Goal Areas

- 1) Employee Recruitment and Retention
- 2) Coordinated Entry
- 3) Regional Landlord Recruitment
- 4) Healthcare System Alignment
- 5) Service Provider Technical Assistance
- 6) Training for Frontline Workers

TCPB Goal #1

Employee Recruitment and Retention:

County contracts for SHS funded agencies and providers will establish standards throughout the region to achieve livable wages for direct service staff.

Recommendations

- Map current wage and benefit conditions.
- Draft a housing-worker wage framework that provides guidance to Counties and SHS-funded agencies and providers and includes **contracting evaluation and alignment**.
- **Assess reasonable scale of outcomes and case load as it relates to compensation.**
- Within each Supportive Housing Services (SHS)-funded agency, monitor the distribution of pay from lowest to highest paid staff to ensure improvements in pay equity.

Status: Drafting implementation strategies. Tentative approval by TCPB: June 2025.

TCPB Goal #2

Coordinated Entry:

Coordinated Entry is more accessible, equitable and efficient for staff and clients

Status: Implementation plan approved by TCPB October 2025. Currently monitoring progress on 4 implementation strategies, establishing oversight and quarterly reporting through workgroup:

- Regionalize Visibility of Participant Data
- Align Assessment Questions
- Regionalize Approaches to Prioritization for Racial Equity
- Regionalize an Approach to Case Conferencing

TCPB Goal #3

Regional Landlord Recruitment:

Increase the availability of readily accessible and appropriate housing units for service providers.

Status: Implementation plan approved by TCPB March 2024. Currently monitoring progress on 5 implementation strategies, establishing oversight and quarterly reporting through workgroup:

- Communication and education plan
- Align financial landlord incentives
- Tracking and access to unit inventory
- Prioritize quality problem-solving services
- Investigate needs for property management

TCPB Goal #4

Healthcare System Alignment:

Greater alignment and long-term partnerships with healthcare systems that meaningfully benefit people experiencing homelessness and the systems that serve them.

Status: Implementation plan approved by TCPB April 2025. Starting to monitor progress on 5 implementation strategies, establishing oversight and quarterly reporting through workgroup:

- Develop Regional Plan for Medically Enhanced Housing and Shelter Models
- Establish Regional System for Cross-System Care Coordination
- Build Regional Cross-System Data Sharing Infrastructure

TCPB Goal #5

Service Provider Technical Assistance:

Organizations have access to the technical assistance required to operate at a high level of organization functionality; the needs of culturally specific providers will be prioritized through all program design

Current scope of work: PSH Technical Assistance Demonstration and Research Project

– Goals:

- Inform Metro's PSH policy work
- Avoid duplication of county TA
- Identify best practices for PSH service delivery especially for communities of color

– Process:

- Pair four PSH providers with technical assistance consultants; regional representation, majority culturally specific providers
- Phase 1: Conduct organizational analysis of PSH service delivery benchmarked to national best practices
- Phase 2: Pilot and measure impact of technical assistance interventions

Status: Implementation strategy approved by TCPB February 2025. Additional TA implementation strategies are under development to be presented to the TCPB in June 2025.

TCPB Goal #6

Training for frontline workers:

Service providers have access to the knowledge and skills required to operate at a high level of program functionality; the needs of culturally specific providers will be prioritized through all program design

Goals: Providers have high access to high quality trainings throughout the region; partner with counties to create unique opportunities (non-duplicative)

Current focus areas:

- Research and landscape analysis:
 - Identifying necessary trainings and skills for specific frontline roles
 - Identifying the pathways that exist or could be created to scale these trainings (higher ed, workforce boards, training hubs)
 - Researching ways to further professionalize frontline work through a “Housing Service Worker Certification”
- On-demand training assessment
 - Piloting with 10 frontline agencies to assess whether the on-demand trainings offered through National Alliance to End Homelessness and Corporation for Supportive Housing are found useful, supportive and if they’re able to scale

Status: Drafting implementation strategies. Tentative approval by TCPB: June 2025.

Regional Investment Fund

- Funded by 5% of each of Clackamas, Multnomah and Washington County's SHS program funds each fiscal year
- Use on regional programming and projects guided by TCPB

Current Status

- Preparing Regional Implementation Strategies for review and approval
- Monitoring progress on regional strategies
 - Providing monthly progress updates and quarterly progress reports
- Working with counties in preparation for FY26 budget

Discussion Questions

- Regarding the TCPB goals, what are the most important opportunities of regionalizing our homeless services work?
- Conversely, where is it most important to have local design and flexibility to serve the local community?
- What would you want the TCPB to work on next, after these goals? Are there other important bodies of work for regionalization?
- How does Solutions Council want to engage in regionalism?



Staff Updates

Katie Gentry, Program Implementation
Manager

Nicole Stingh, Strategic Initiatives and Relations
Manager

Jes Larson, Assistant Director



Programmatic Reduction & Planning for FY 25-26

- Notified Executive Directions beginning April 1
- April – Early May
 - Planning within organizations
 - Planning at Washington County
- Mid May – Late June: Implementation discussions
- July: Implementation begins
- July – September, December: Rampdown

Oregon Legislative Session Update

- Oregon Housing and Community Services Budget (HB 5011) heard in committee last month
 - Solutions Council testimony (HAC and more!)
 - Staff will be in Salem 4/30 for additional advocacy
- Statewide shelter bill (HB 3644) passed out of committee with bipartisan support – headed to the House Floor
- Fair Housing for all (SB 599) passed the Senate on a bipartisan vote – headed to the House

Other Staff Updates



Homeless Services leadership toured the Viewfinder

- Recent federal action
- Housing Advisory Committee
- REMINDER: County volunteer appreciation event 4/24
- Assistant Director updates

Next meeting: May 15th, access center programming and more!

Department of Housing Services



Thank you





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