



# Washington County

## Homeless Services Update

### Public Health Advisory Council

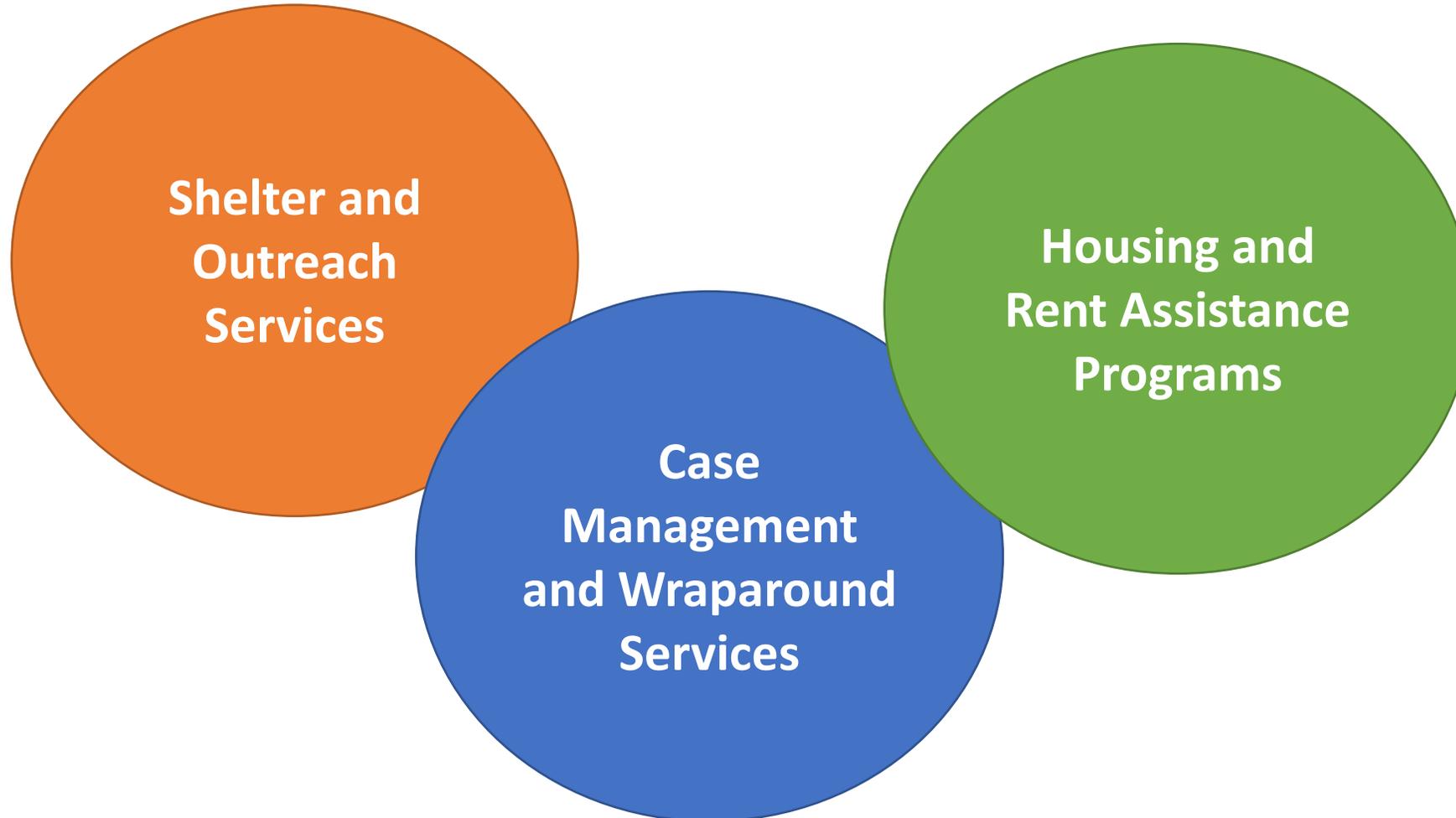
May 9, 2023

Department of Housing Services

[washingtoncountyor.gov](http://washingtoncountyor.gov)



# Homeless Services Overview



# → Supportive Housing Services Program



- passed in 2020 by voters in the Metro region
- Scale homeless services from \$4M to ≈ \$70M
- Regional measure in collaboration with Clackamas and Multnomah County
- Scaled to achieve functional zero for people experiencing chronic homelessness

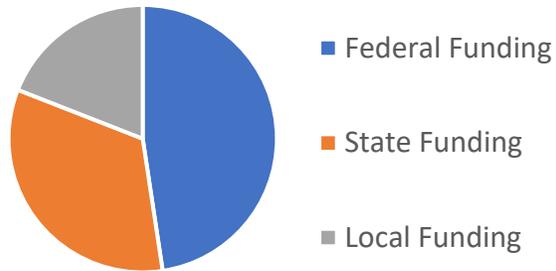




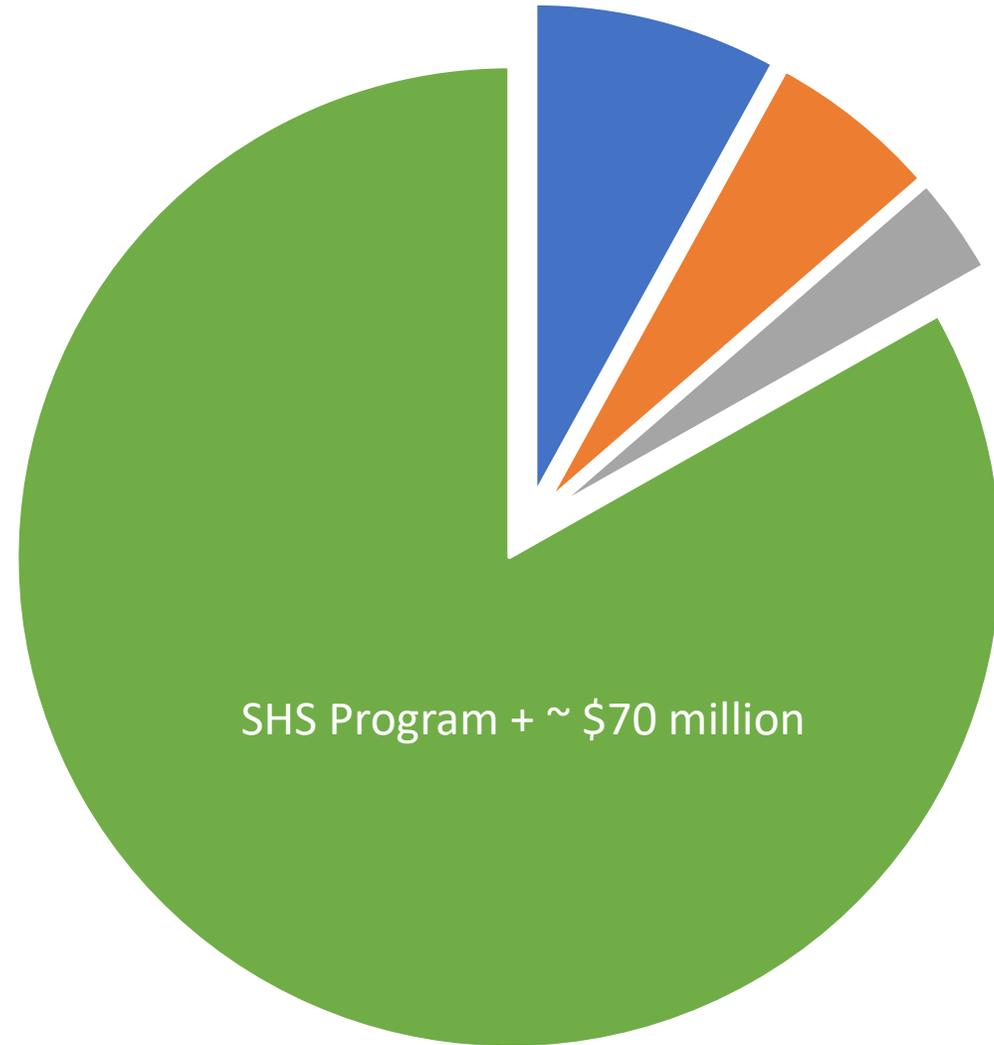
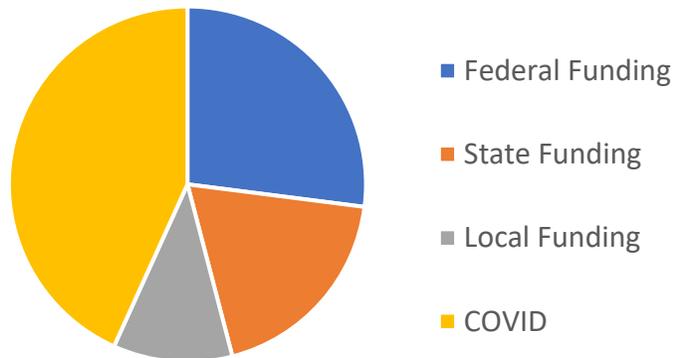
# Homeless and Housing Services Funding



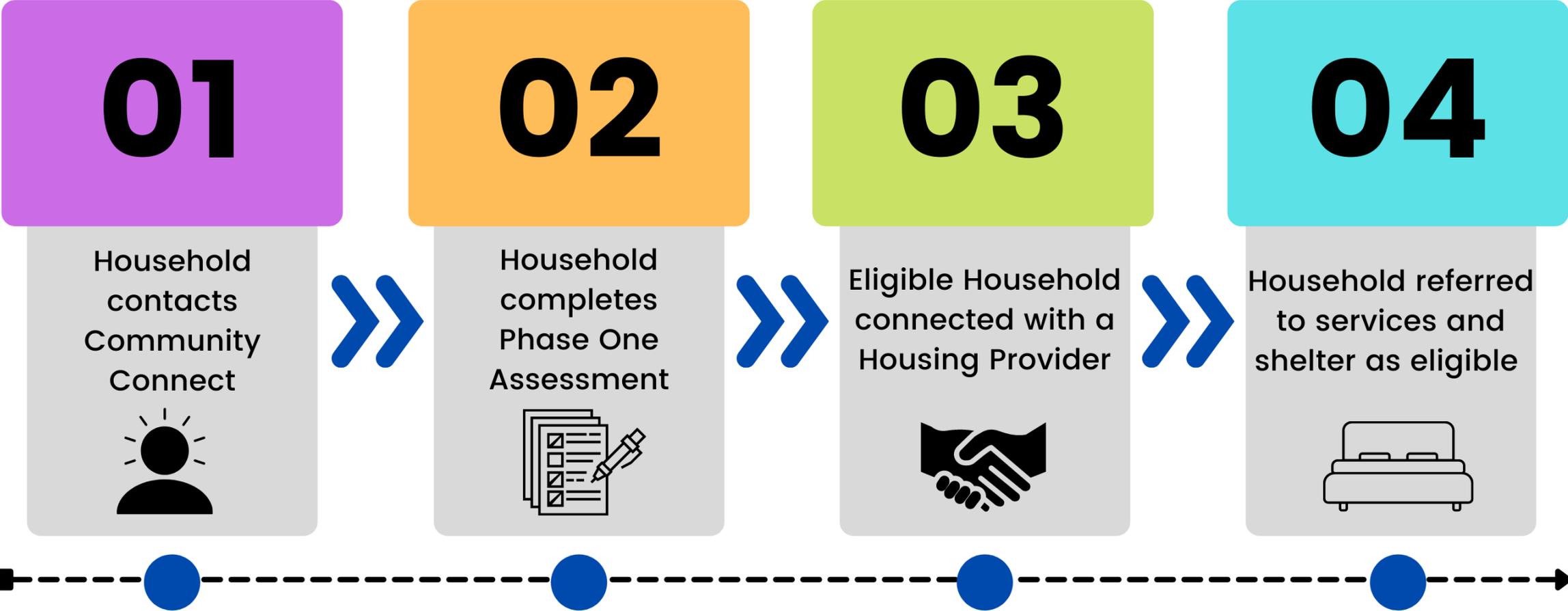
Baseline: \$10.5 million



COVID Response + \$8 million



# Access to Services





# Recent Progress



## First two years in review:

- New shelter system
- Medium and long-term housing assistance programs
- Access programs
- Racially equitable outcomes



*Dora moved into her apartment in November 2021 with the help of Greater Good Northwest*



# Current Programs



*Urban League, Bienestar, Greater Good Northwest  
meet with SHS team*

## Housing Case Management Program

- 20 partnering service providers
- 20 participants per case manager
- 1370 household slots

## Regional Long-term Rent Assistance



# Rapid Rehousing



- Medium-term housing assistance: 3-24 months
- 19 organizations and up to 26 new case managers
- Target: 520 households
- Rental assistance





# Case Management and Partners



Partner organizations include:

- Bienestar
- Bridges to Change
- Centro Cultural
- Community Action
- CPAH
- Domestic Violence Resource Center
- Easter Seals of Oregon
- Family Promise T. Valley
- Good Neighbor Center
- HomePlate Youth Services
- IRCO
- JOIN
- Just Compassion
- Lifeworks NW
- Open Door Housing Works
- Project Homeless Connect
- NARA
- Urban League
- Greater Good Northwest
- Family Promise of Wash Co.
- Salvation Army
- Sequoia Mental Health



# Permanent Supportive Housing



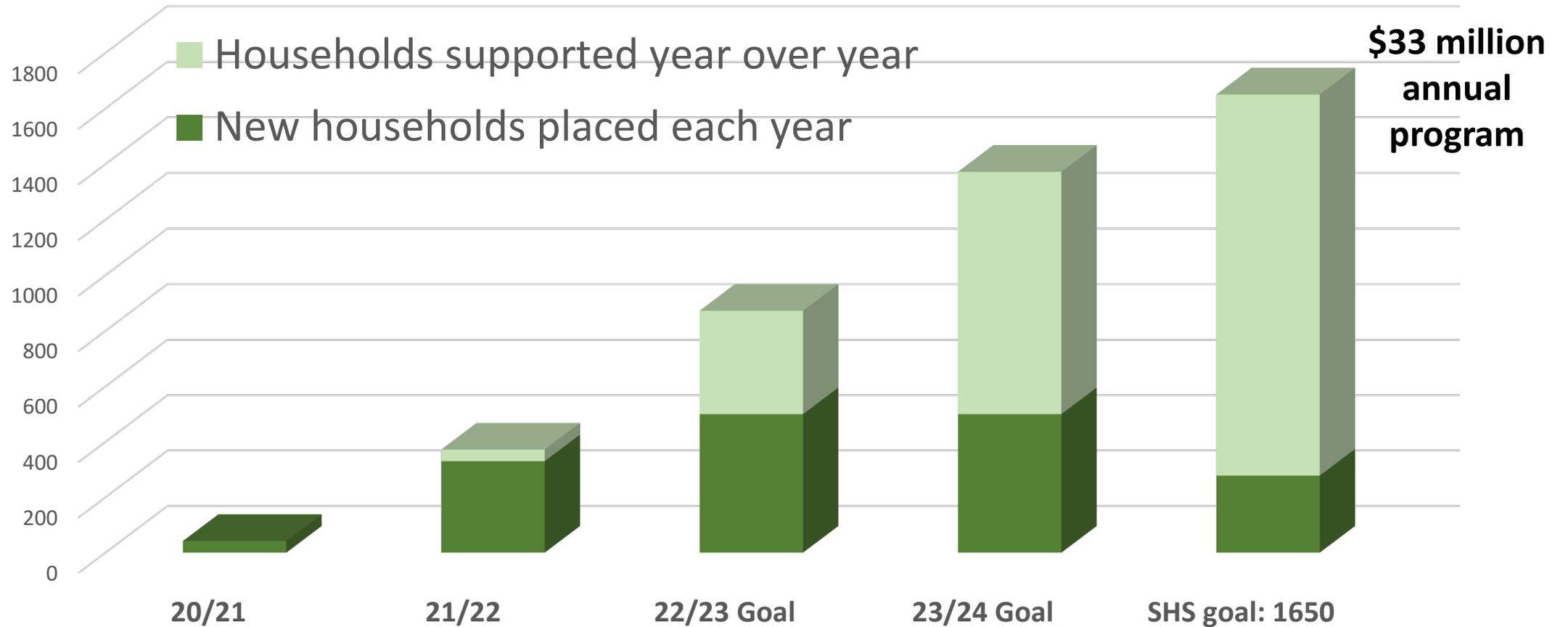
## Heartwood Commons

- Resident services, culturally specific housing services, and community behavioral health services on site
- 54 units
- Residents formerly experiencing homelessness



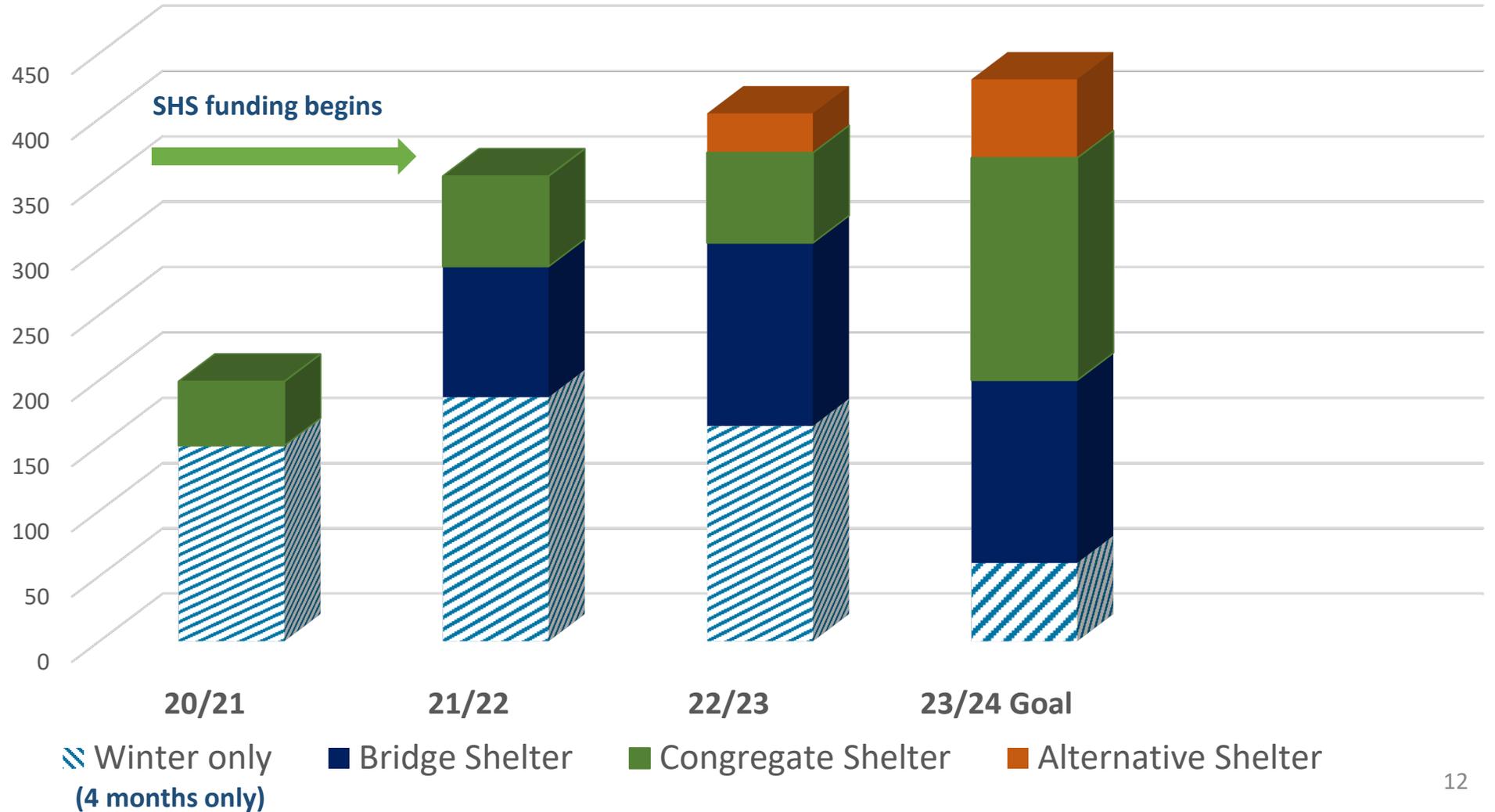


# Supportive Housing Capacity





# Shelter System Capacity

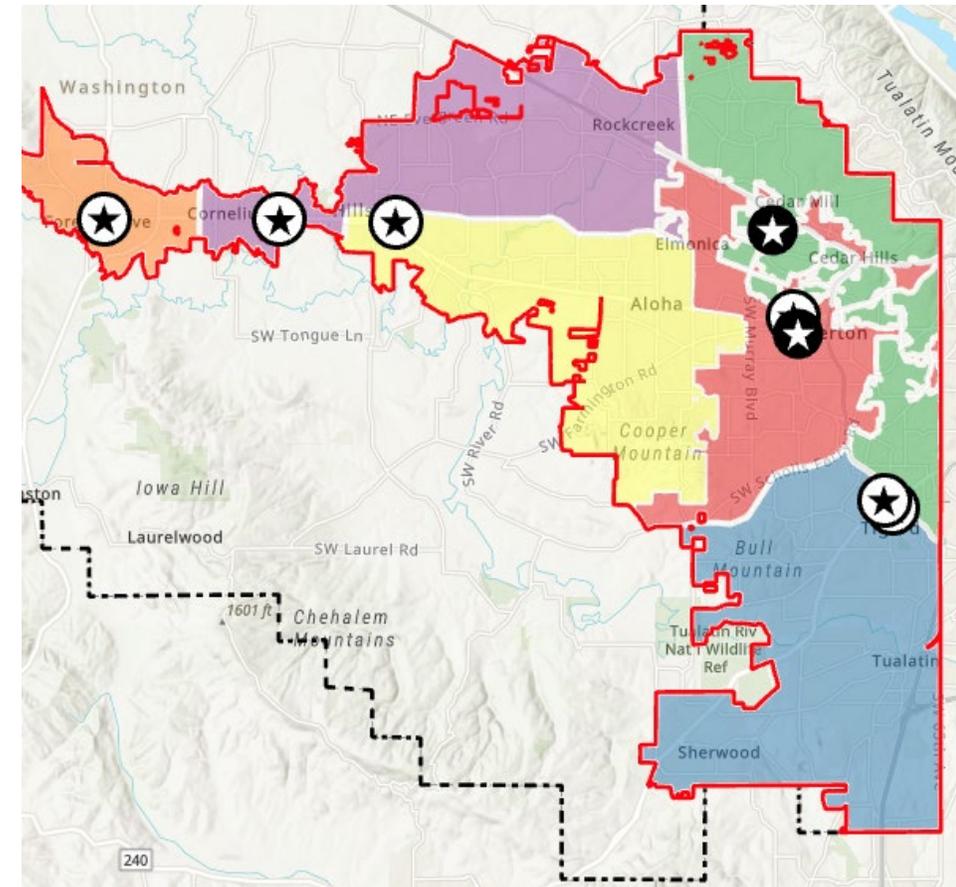




# Access Programs

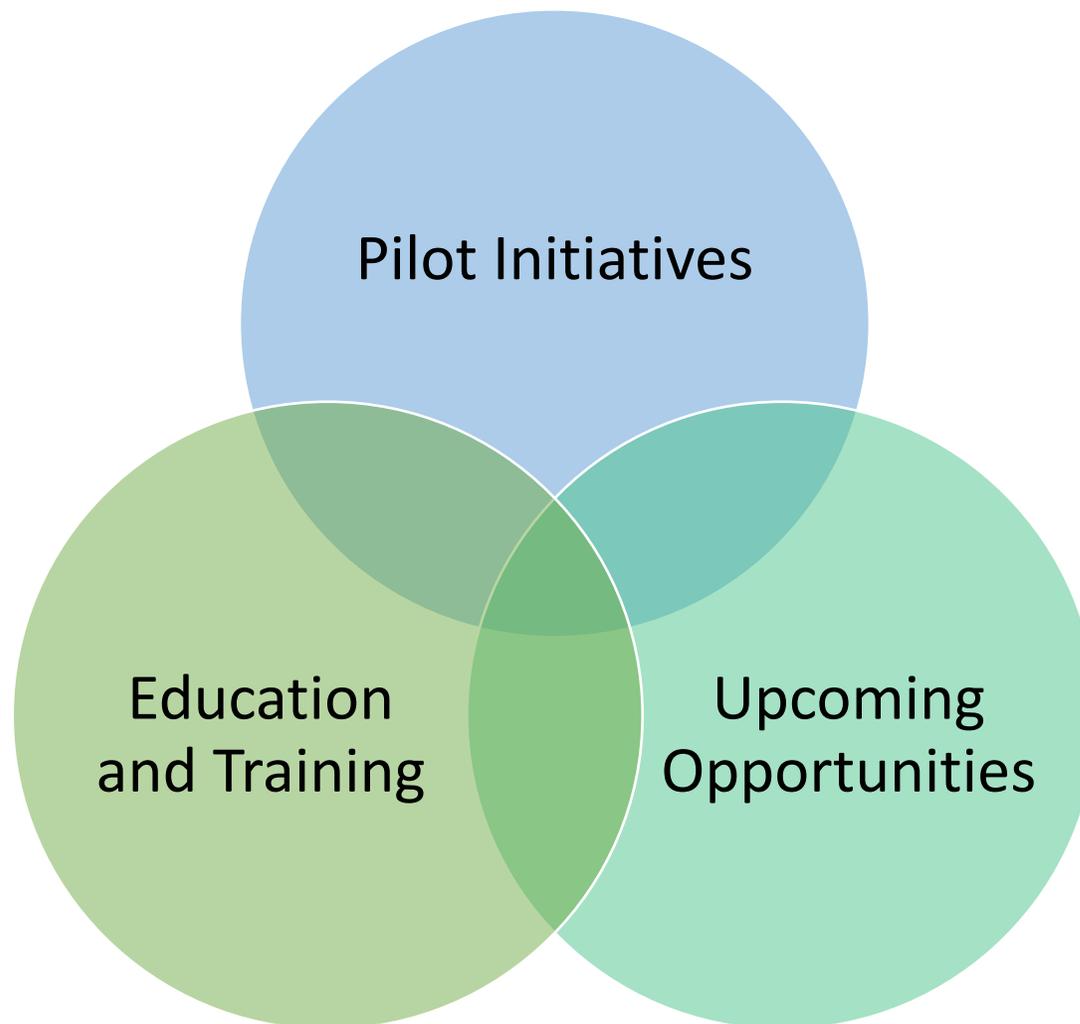
## Year 2 expansion:

- 40 bridge shelter beds (Tigard)
- 30 village pods (Hillsboro)
- 150 winter shelter beds (dispersed)
- New Outreach Worker system
- \$10 million shelter capital fund





# Health and Housing Integration





# Housing Liaison Pilot



- 5 liaison positions embedded in five Health and Human Services Department Programs.
- Goal: Leverage existing systems of care while addressing the housing needs of vulnerable communities. Provide housing system expertise for health service providers.
  - Hawthorn Walk-in Center
  - Maternal, Child and Family Program
  - Behavioral Health Intensive Care Coordination
  - Developmental Disabilities Division
  - Disability, Aging and Veteran Services Program





# Recuperative Care Pilot



- Medical services at shelter site in partnership with Virginia Garcia Memorial Health Center.
- Goal: Provide shelter and stabilizing medical support for houseless individuals discharging from in-patient medical settings.
- 10 initial beds at the Hillsboro Bridge Shelter site
- Launch summer 2023





# Healthcare and Homeless Initiative



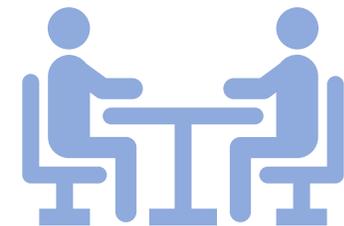
- Convened by Community Solutions and Institute for Healthcare Improvement.
- Partnership with Kaiser Permanente and Providence Health System to explore meaningful contributions healthcare can make toward ending chronic homelessness.
  - HealthShare and CareOregon are tentative partners.
- Washington County is one of five pilot sites nationally.



# Healthcare Case Conferencing



- Goal: Connect participants to necessary health services, reduce barriers to care, and address health and housing barriers to stability in tandem.
- Long-term collaboration that builds on the care coordination work of a winter shelter pilot.
- Bi-weekly case conferencing focused on a by-name list of those experiencing homelessness with a disabling condition and identified care needs.
- Broad buy-in from housing providers and health systems.





# System Navigation and Training



## Behavioral Health Training Series

- Goal: Equip direct service providers with necessary skills to better engage and serve houseless people with complex needs and connect them to appropriate care.
  - Navigating the behavioral health system
  - Conflict resolution and de-escalation
  - Question Persuade, Refer suicide prevention
  - Harm Reduction 101
  - Understanding substance use and tools for engagement
- Navigating Oregon Health Plan





# Upcoming Opportunities



## Medicaid 1115 Waiver

- Targeted demonstration program leveraging Health-Related Social Needs Services for households in transition
- 6 months of rental assistance, housing, navigation, and case management support
- July 2024
  
- Ongoing regional coordination with HealthShare, Multnomah County, Clackamas County, and Metro



# Questions

